



OPEN

ST. STEPHEN'S HUMAN SERVICES
ANNUAL REPORT 2012

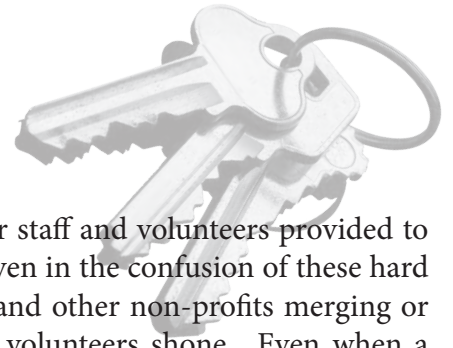


St. Stephen's Board of Directors

(left to right) Kelsey Walton (Chair), Jane Borden, Henry Bromelkamp, Sandra Larson, Jim Nikolai (Vice-chair), John Sauer, Mikkel Beckmen (Executive Director), Jay McGregor



Open.



I was awed this year by the service our staff and volunteers provided to thousands of community members. Even in the confusion of these hard times, with a government shut-down and other non-profits merging or closing, the commitment of staff and volunteers shone. Even when a glitch in moving into our new site meant we couldn't operate programs there right away, I watched my staff meet folks on the sidewalks, in the park, anywhere they could make it work. Another nonprofit might have put services on hold—it certainly would have been easier. St. Stephen's doesn't close.

We are open for service.

Rachel Remen, in describing service as the work of the soul, said, "Service is not an experience of strength or expertise it is an experience of mystery, surrender and awe." We know we're not the experts on homelessness; the people we work with are. We remain open to their needs, suggestions, and inspiring leadership in this work.

We are Open to life.

This isn't always happy work; but it isn't misery either. We remain open to the suffering we encounter and open to accompanying misunderstood and rejected people wherever they are on their journey. We remain open to the wonder of change—how people can change and how they can change us.

We are Open to you.

Sometimes it feels, politically and economically, like we live in a world of locked doors and pulled shades. Failing to accept the challenge of being in relationship with one another—including those with whom we disagree—is not the way forward. As we go through good and bad times together, let us remain open to each other. It is how we will decide how our shared future will look. I think it looks welcoming and abundant and beautifully open. What do you think?

Mikkel Beckmen
Executive Director





Hali

I first knew about Kateri because my mom had stayed there. When I was in high school she was really abusive to me. My friend told me to tell someone, so I told my teachers. I went to a youth shelter and they took my little brother from her, too. My mom came to Kateri to get sober and get her kids back.

After I finished high school I started college—I got selected for a special program for people with a high GPA. I loved college. I wanted to be a landscape architect. I was the first one in my family on both sides to go to college. The third quarter I started going out with Shura's dad and the pill didn't work so I got pregnant. He was a bad alcoholic, worse than I was. We broke up and I was really depressed. I didn't want to be around anybody; I was hardly even there for Shura.

I knew things had to change, so I moved in with my sister. This was when the government “shut down” and I couldn't find anything to help me— couldn't apply for shelter, medical, anything. I put my name on the list at Kateri and got in after a couple of weeks. I thought I was going to go insane because I had major withdrawal symptoms. I isolated myself in my room. Eventually I started going to groups and classes. Even though I'm living on my own now I still go back for groups.

Last week I got to nine months of sobriety! I'm really proud of that. I'm in school and next month I'll be getting a certificate in being an Administrative Assistant. It's not Landscape Architecture, but I have to start somewhere.

I'm doing fine. I just wish Shura's father was in the picture. I'd like her to have a role model as a father. I know what it's like not to have a dad in your life. My dad is homeless, but I see him every now and then. Still, I'm making sure she has everything she needs and as much attention as I can give her. I want to parent differently than my mother did.

Hali stays busy with school, an internship at the Department of Indian Work, several AA support groups each week, and parenting and healthcare classes at Kateri. Shura is growing up tri-lingual, speaking English, Ojibwe, and Spanish.





Allen

I had a pretty successful career as a media strategist for a major U.S. advertising agency. In any recession the advertising industry really gets hit so in a twelve-month period 50% of the workforce was let go, including me. I was also divorced by my wife during this time. I tried to get back in the industry. I had a really hard time letting go of that career. In retrospect I can see I slid into a major depression syndrome. I lost all motivation and turned into almost a vegetative state. I just burned through my assets and was about to be evicted. I reached out to a friend of mine, and he took me down to get some county benefits. He took me on a drive by the downtown shelters at which point suicide looked like a pretty attractive alternative. Then he thought of St. Stephen's Shelter because it turned out he is a donor here! I went to the lottery and was able to get into the shelter a few days later.

When you're young and you have a good job, you think, "Well, I'll keep working at this level of success and retire with a whole lot of money." I had to make a mental adjustment, but luckily I like to work! So I started applying places and I was able to join the 'working poor'.

Once I had some income coming in I started to re-orient to the real world. I started looking for housing, but the Public Housing Authority said, "You're 61? Come back when you're 62." St. Stephen's Shelter said I could stay and save money until I turned 62. That very day they rushed my paperwork over to a senior high-rise. Assuming the paperwork goes through I can move in next month.

One of the things that this shelter is fantastic with is it gave me a lot of confidence. The staff's attitude is always positive: "What's the problem? We'll solve it." So it allowed me to look forward as opposed to what I had done for several years, which was to fester over the past.

Allen stayed in St. Stephen's Shelter working, saving money, and looking for housing for eleven months. Today he has his own apartment.

Programs

This year St. Stephen's Human Services relocated many of its programs to new locations. In coordination with that move, we restructured services for more efficiently meeting the needs of program participants.

2012...



Alliance of the Streets

Employment & Family Services

Ending Long-term Homelessness Programs

Free Store



Housing Services

Human Rights Program

Kateri Residence



Shelter

Street Outreach

zAmya Theater Project

...2013

Housing



Housing opportunities for individual adults and families, including Kateri Residence for Native American women, our Rapid Exit partnership helping families and singles move quickly out of shelters, supportive housing in our Long-Term Homeless and Family Supportive Housing programs, and Homeless Prevention for people in danger of losing their housing.

Employment



Career Development support for single adults staying in south Minneapolis shelters as well as families leaving the Minnesota Family Investment Program.

Shelter & Emergency Services



Shelter and advocacy for adult men in our Shelter. For people living without shelter, and the community members concerned for them, we provide on-the-spot Street Outreach and other resources such as The Handbook of the Streets, help obtaining birth certificates, and representative payee service. Though our Free Store location is closed, we partner with Central Lutheran's Clothes Closet to collect and distribute in-kind items.

Community Education



Educational and advocacy opportunities for housed and not-yet-housed people to promote a greater understanding of homelessness, including through our zAmya Theater Project, A Day in the Life Program, and Homeless Against Homelessness.





Deon

My kids' mother put me out of our home. I didn't have anywhere else to be so I found my way down to a shelter downtown. Sometimes I would sleep outside with other guys, a few of us together to stay safe.

I was getting everything I need—everything I thought I needed—on the street. I'd panhandle for fifty cents here or there. People would pull up, "God wants me to give you this \$20. You have kids? Here's another \$20." One day someone pulled over and gave me a hot pizza! Everything just kept coming to me. Fact was, I was drinking up everything I was given because I missed my kids. I wasn't thinking about bettering myself. I was only thinking about getting my next drink.

I was sleeping outside and some people with "St. Stephen's Street Outreach" on their shirts came over and asked me my name. My probation officer told me to talk to them about housing. At first I didn't want to be bothered, but then something in the back of my head told me to check it out. In the situation I was in, you have to have someone backing you to get an apartment.

Today, I've been in my apartment sixteen months. I keep it clean and don't have loud music or traffic. I've calmed way down and I go days without having a drink. I have some money now, but I choose to spend it on something else like toilet paper, bleach, things I need. My children come over to see me and it means a lot to me to be able to put a couple of dollars in their pockets.

I go to the classes St. Stephen's has every day. Every day for seventeen months! Tomorrow I'm going with St. Stephen's to volunteer at Feed My Starving Children. I take it one day at a time. I don't know what I'm doing two years or two weeks from now, but what I'm doing tomorrow is volunteering.

In 2010 Deon was identified as one of the top committers of livability crimes (such as drug offenses, theft, trespassing, disorderly conduct) in downtown Minneapolis. Since having secured housing through St. Stephen's Chemical Health Housing Program he has been removed from the list.





Trenetta

I came to Minnesota to get away from domestic violence. I was living in a domestic violence shelter and I didn't know anyone here. A lot of days I wanted to give up because everywhere I tried to get help just said they couldn't help. Imagine trying to keep a job, care for your children, having a son with ADHD and his school calling me all the time. I lost a couple of jobs because when the school called, that was it, I just felt I had to go.

I would be a hot mess if I never had connected with St. Stephen's Employment Program. I attended all the job groups and workshops. They had a fitness workshop where a trainer from YWCA came and gave tips on losing weight and eating well. My favorite workshops were on networking and different ways to format a resume.

I have a job now with the county. I got it through a six-month "Supported Worker" program. It was supposed to be temporary, but they wound up hiring me! I do intakes with families such as me who have a sick kid at home or a disability. My supervisor says "Everyone loves you!" It's just because I can relate to what they've been through.

St. Stephen's has helped me deal with not having to leave work every time my son's school calls. He's doing better now, and I have strategies for helping him and for being open with my employer about everything that's going on.

God puts people in your life for a reason. I think St. Stephen's was God-sent. I just started a college fund for each of my kids. I didn't slack when I was working to get stability. I want my kids to know they can be whatever they put their mind to.

Trenetta found employment and support through St. Stephen's Family Employment Program which works with families leaving government assistance.



Agency Outcomes

In the past fiscal year St. Stephen's Human Services laid the groundwork to launch an expansive data collection effort beginning July 1, 2012. Improved data-driven analysis of program services will help us demonstrate that our assistance promotes long-term stability. Obviously, it will also clarify which efforts are less successful in order to modify services.

The data below is modeled on our prior template of accounting for “numbers served.” In the coming year look for more detailed data that will paint a more vibrant picture of precisely how St. Stephen's is successfully helping end homelessness.

- Total number of people served last year.....7,361
 - Adults.....4,494
 - Children.....2,867
- Households housed with support.....2,003
- Households prevented from becoming homeless.....147
- Households served with Employment Services.....309
- Individuals provided with shelter.....1,047
- Individuals connected with Street Outreach.....1,232
- Calls taken by Street Outreach from police & community members.....597
- Audience members for zAmya Theater performances.....2,277
- Handbooks of the Streets distributed.....24,827
- Volunteers working with our programs.....906
- Volunteer total hours.....14,308 hours (equivalent to 7 full-time employees!)

Financial Statement of Activities

for the twelve months ending June 30, 2012

support and revenue

8,600,787	government contracts
627,356	foundations, churches, organizations
775,875	individual donors
143,576	united way
187,074	fees
66,490	in kind
\$10,401,158	total

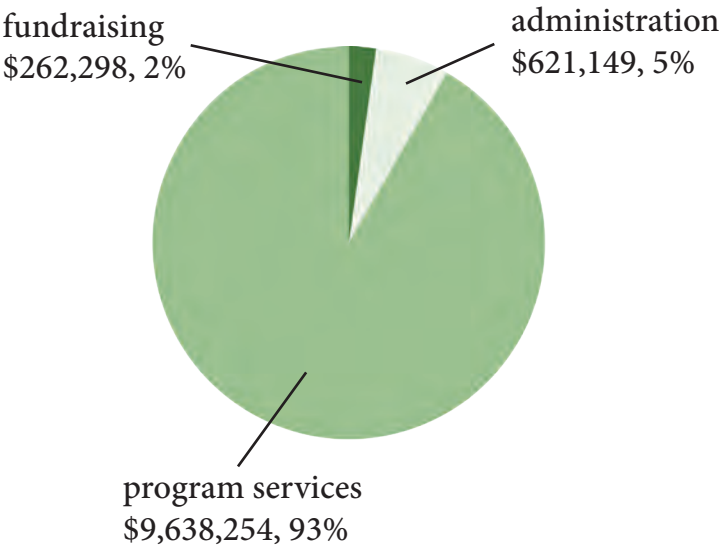
operating expenses

661,416	shelter
4,069,488	ending longterm homelessness
2,750,703	housing services
903,035	kateri residence
321,355	employment and family services
57,338	free store
570,723	street outreach
116,356	alliance of the streets
156,700	human rights
31,140	zAmya Theater
621,149	administrative
262,298	fundraising
\$10,521,701	total

other income


(29,016)	changes in fair value of investments
287,410	temporarily restricted support and revenue
137,849	change in net assets

operating expenses



Statement of Financial Position as of June 30, 2012

2,008,076	cash and equivalents	160,115	accounts payable
386,699	participant deposits	386,699	deposits and advances
402,436	Investments	339,441	accrued expenses
111,382	accounts receivable, prepaid	2,212,190	unrestricted net assets
493,218	grants receivable, government	402,436	board designated endowment
121,502	pledges/commitments	312,815	temporarily restricted net assets
290,383	leasehold improvements		
		3,813,696	total liabilities and net assets
3,813,696	total assets		



ending homelessness

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