In fiscal year 2016, St. Stephen’s Human Services helped 1,694 single adults and 783 families through homeless prevention, street outreach, shelter and housing programs. Our mission is ending homelessness.

832 adults & 1,715 children were supported in our family housing programs.

889 individuals were provided shelter for at least one night.

Street outreach helped 337 unsheltered individuals.

537 individuals accessed housing with supportive services.

**AGE**

- 18-24: 6.8%
- 25-40: 41.5%
- 41-54: 34.3%
- 55+: 17.4%

**RACE**

- African: 3.3%
- African American: 55.8%
- Hispanic: 2.6%
- Multi-Racial: 5.8%
- Native American: 11.3%
- White: 19.9%
- Other: 1.4%

**GENDER**

- Male: 60.4%
- Female: 39.3%
- Transgender: 0.2%
As the Executive Director of St. Stephen’s Human Services, here’s what I see behind the numbers of our Annual Report:

The face of the little girl who doesn’t really know what homelessness is, and the smile of relief on her mother’s face when we move them out of the homeless shelter into their own apartment.

The look of disbelief from the man who has lived on the street and who struggles with mental illness and chemical dependency when we treat him with respect and say yes, we can work with him to find a home.

The teenage volunteer who is inspired to work with his church to collect hygiene products for the 45 men who stay at our shelter.

The meal groups who bring dinner to the shelter every evening, and the volunteers and staff who spend Thanksgiving and Christmas preparing and serving wonderful holiday meals to people who have nowhere else to go.

The incredibly capable and devoted St. Stephen’s staff who treat everyone with kindness and dignity.

Our impressive Board of Directors who devote considerable time, energy and attention to guiding and supporting this agency.

Our philanthropic partners who make all this work possible, and who share our belief that we can end homelessness.

Our Annual Report tells the story of an agency that responds to new opportunities, that values and supports the people we serve, and continues to build capacity to achieve our mission to end homelessness.

~Gail Dorfman, Executive Director

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**Fiscal Year 2016**

**Statement of Financial Position**

| Cash & Equivalents $1,780,607
|  |
| Participant Deposits $281,746
| Investments $821,532
| Prepaid Expenses $32,008
| Government Grants Received $437,179
| Pledges Receivable $65,857
| Leasehold Improvements $321,862
| **Total $3,740,791**

| Liabilities and Net Assets
|  |
| Accounts Payable $48,447
| Deposits and Advances $352,070
| Accrued Expenses $277,112
| Unrestricted Net Assets $2,228,096
| Board Designated Endowment $516,624
| Temporarily Restricted Net Assets $318,442
| **Total $3,740,791**

**Financial Statement**

| Support & Revenue
| Contributions and Grants $1,581,878
| United Way $211,789
| Government Contracts $8,456,062
| Fee Income $1,264,998
| Investment Income $(69,320)
| In-kind Donations $49,465
| **Total $11,494,872**

| Other Income
| Changes in fair value of investments $(63,370)
| Temporarily Restricted Support & Revenue $318,442
| Change in Net Assets $(463,157)

| Operating Expenses
| Program Support $10,531,280
| Management and General $1,022,863
| Fundraising $403,886
| **Total $11,958,029**
Imagine being a single parent when your part-time job barely covers the cost of daycare, leaving little to live on. This was Marco’s story. Feeding his four children came ahead of paying the rent.

Eventually, he made the difficult decision to enter emergency family shelter. That way, he could continue to work and save money, and his children would have a warm place to live, childcare, and meals until he found a better job and a new home for his family.

Marco was connected with a case manager in St. Stephen’s Critical Time Intervention program, which helps vulnerable families with a mental health diagnosis transition to housing stability with rental assistance and community supports. After a month, St. Stephen’s found a home for Marco and his children. Marco was able to access mental health services and focus on healing his family. He and his children attended weekly counseling sessions and he began to see positive changes in their behavior. The children’s mother completed addiction recovery treatment and rejoined the family to share in the care of her children, which allowed Marco to work more hours.

Knowing his family was supported, Marco’s work ethic flourished and he was soon offered a full-time job with a better salary.

There are many families like Marco’s in our community. Approximately 18% of adults in the U.S. live with a mental health condition, and for people experiencing homelessness, the number is even higher. More than half (60%) of homeless adults in Minnesota report a significant mental illness. Their ability to find and retain safe housing is challenging. Housing is a basic human need that provides shelter and stability. Your gifts to St. Stephen’s Human Services help families and single adults facing homelessness access safe, affordable housing and receive the services and care they need to live independently.
About St. Stephen’s Human Services
The mission of St. Stephen’s Human Services is Ending Homelessness. We progress toward this goal through a range of effective emergency services, shelter and housing programs for individuals and families. We meet people experiencing homelessness where they are and accompany them on their journey to safe, stable housing and a healthier life.

Emergency Services
Street outreach workers seek out people who are unsheltered, living on the streets, under bridges, in camps or in places not fit for human habitation, and connect them to shelter, housing and services. A social service response by our Street Outreach Team safely and effectively addresses the needs of persons experiencing homelessness, and diverts the call from a costly law enforcement response.

Shelter
Our men’s shelter is often the first place where people find the safety and stability needed to break the cycle of homelessness. Located in the basement of St. Stephen’s Church Rectory in south Minneapolis, it serves 45 guests and operates year-round. Our shelter capacity is limited to a smaller number of guests, which allows personalized attention to their needs.

Housing
St. Stephen’s housing programs offer people experiencing homelessness the range of support they need to stabilize their lives using the Housing First service approach. This strategy moves people into stable housing first. Once this basic need is met, we work with families and individuals to address other challenges they may be facing (unemployment, chemical addiction, mental health care, financial literacy). We connect them to support services that enable them to keep their housing and avoid a return to homelessness.

Community Engagement
St. Stephen’s Community Engagement program works to raise awareness and inspire systems change. Key education programs include shelter tours and our popular A Day in the Life program. zAmya Theater Project removes barriers to theater arts by engaging people experiencing homelessness in acting workshops and public performances.

Please remember St. Stephen’s Human Services in your will.