

Handbook of the Streets

Saint Paul

2018–2019
14th Edition

**A Resource for
People in Need**

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prepared by



ST. STEPHEN'S

Ending Homelessness

Hotlines/Emergency Phones

Cornerstone/Day One Minnesota

24-Hour Crisis Phone: 952-884-0330 or toll-free 1-866-223-1111

Provides: Crisis advocates and trained volunteers are available to talk confidentially with anyone experiencing domestic violence, sexual violence or human trafficking. Emergency housing for families and individuals in crisis who are victims of domestic abuse, sexual abuse or trafficking.

Coordinated Access to Housing and Shelter (see also p. 12)

Phone: 651-215-2262 (families)

Provides: Housing & support services for Ramsey Co. families who are homeless or at risk of becoming homeless.

Crisis Connection 24-hour crisis counseling (see also p. 40)

Phone: 612-379-6363

Metro Shelter Hotline (see also p. 11)

Phone: 1-888-234-1329

Minnesota Food Helpline (see also p. 8)

Phone: 1-888-711-1151 (Multilingual assistance is also available)

Provides: Statewide food resource information & referral helpline. Assists in locating food resources (food shelf and/or hot meal).

Portico Healthnet / 480-CARE Referral Line (see also p. 33)

Phone: 651-489-2273; toll free 866-489-4899

Provides: Free referral to affordable medical, dental, mental health care or assistance with finding insurance.

Ramsey County Crisis Outreach (see also p. 41)

Phone: 651-266-7900

Provides: 24/7 assessment, referral and mobile outreach for adults in Ramsey County experiencing a mental health crisis.

SafeZone (see also p. 11)

Phone: 651-224-9644

Provides: Housing & support services for Ramsey Co. youth who are homeless or at risk of becoming homeless.

Suicide Prevention

Phone: 612-873-2222

United Way 2-1-1

Phone: 211 or 651-291-0211 (cell phone users must dial whole number)

Referrals to social services and other community resources

Women's Advocates (see also p. 56)

Phone: 651-227-8284

Battered women's shelter hotline

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We are grateful to volunteers Sylvia Bachmann, Pat Helin, Ruth Meitz, and Kate Neis for making many phone calls to update agency information throughout the book.

Special thanks to Terry Hildebrandt from the Salvation Army district headquarters who once again has helped update their many listings in the handbook.

If you find errors or omissions in this book, or have any other suggestions for future editions, please call me at 612-870-2283, FAX to 612-874-0313, or e-mail me at mmenner@ststephensmpls.org so that we may continue improving the handbook.

*Mike Menner
St. Stephen's Human Services
January 2018*



ST. STEPHEN'S

Ending Homelessness

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Section I. The Essentials

A. Clothes Closets

Alley Shoppe

1115 Greenbrier Street (Arlington Hills Lutheran Church)

Phone: 651-771-5501

Hours: Tuesdays 9:30 am–1 pm. Closed holidays and two weeks before Memorial Day. Reopens one week after Labor Day.

Remarks: Free clothing, bedding and small household goods, toy giveaway in December. Eligibility determined by clergy, schools, social workers, financial workers, Dorothy Day Center, Eastside Family Center or Salvation Army.

Dayton Ave. Presbyterian Church

217 Mackubin St.

Phone: 651-227-7389

Hours: 1st and 3rd Saturday of the month 9–11:45 am; closed June–August.

Provides: Free clothing, open to all.

Department of Indian Work

1671 Summit Avenue

Phone: 651-789-3856

Hours: Monday 2-7 pm; Tuesday through Thursday 9:30 am-2:30 pm. Closed Fridays.

Remarks: Only serves Native Americans.

The Giving Rack

820 White Bear Ave.

Phone: 651-771-4627

Hours: Monday and Tuesday 4-7:30 pm. Hours may vary. Call for info or check their Facebook page.

Remarks: Free adult and children's clothing

Hallie Q. Brown/MLK Center

270 North Kent

Phone: 651-224-4606

Hours: Monday, Wednesday and Friday 10:30 am–3:30 pm.

Remarks: Free clothing; open to all. Please bring your own bags.

Joseph's Coat

1107 West 7th Street

Phone: 651-291-2472

Hours: Monday and Wednesday 9 am–12 pm and 1-4:30 pm. Closed the first full week of each month. Hours are limited during November, December and January. Check the website for specific hours: www.josephscoatmn.org.

Remarks: Clothing, small household items, and personal hygiene items. Can come once a week; photo ID required.

Union Gospel Mission Twin Cities

435 University Ave E

Phone: 651-789-7606

Hours: Monday-Friday 9 am-4 pm; Saturday 9 am-3:30 pm.

Remarks: Free clothing and personal hygiene items for overnight residents of UGM only. Students can come up to once a day after doing an initial intake. Those who have a pay bed can also visit between 4:30-7 pm Monday through Friday.

The following provide clothing and furniture at low cost:

Goodwill

1239 University Avenue West

Phone: 651-646-0377

Hours: Monday-Friday 9 am-9 pm; Saturday 9 am-6 pm; Sunday 11 am-6 pm.

Website: www.goodwilleasterseals.org

Remarks: Check the website or call for other locations. There are more than 25 Goodwill stores across the metro area.

St. Vincent dePaul Society

461 West 7th Street

Phone: 651-227-1332

Hours: Monday-Friday 9:30 am-5 pm; Saturday 9:30 am-3 pm.

Remarks: Low-cost items (not free).

Salvation Army Store

1907 Suburban Avenue

Hours: Monday-Saturday 9 am-8 pm.

B. Food Shelves

Most food shelves require photo ID and proof of residence (utility bill, medical card, etc.). They will serve a person only once a month. If you are unsure which food shelf serves your area, call United Way 211 at 651-291-0211.

Department of Indian Work

1671 Summit Avenue

Phone: 651-789-3856

Hours: Monday 2-7 pm; Tuesday-Thursday 9:30 am-2:30 pm. Closed Fridays.

Remarks: Open to Native Americans.

Hallie Q. Brown/MLK Center

270 North Kent

Phone: 651-224-4606

Hours: Monday and Friday 9 am-6 pm; Tuesday, Wednesday and Thursday 9 am-5 pm.

Remarks: May use once a month for those in service area. Photo ID and proof of current address required. Please bring your own bags.

Service Area: Victoria (E) to Hamline (W); Pierce Butler (N) to Grand (S).

Keystone Community Services

To be eligible for Keystone food shelf services, you must:

- Establish a need.
- Have an income within 200 percent of the federal poverty guidelines.
- Live in the Keystone service area, a large area in Ramsey County – from downtown St. Paul to Roseville, from Little Canada to the Midway and the North End areas of St. Paul. See hours and locations below.

Midway

1916 University Ave. W.

Phone: 651-917-3792

Hours: Walk-in only; Mon-Fri 10-11:30 am; 1-3:30 pm.

Rice Street

1459 Rice Street, Suite 3

Phone: 651-487-2792, ext. 100

Hours: Walk-in only, Monday-Friday 10-11:30 am; 1-3:30 pm.

Service Area: Larpenteur (N) to Pierce Butler to Como to Rice (S); Hamline (W) to Rice-Sycamore-Sylvan (E).

Roseville

2833 N. Hamline Ave

Phone: 651-756-7018

Hours: Walk-in only, Monday-Friday 10-11:30 am; 1-3:30 pm; Tuesdays 5:30-7:30 pm.

Merrick Community Services

Woodland Hills: 1740 Van Dyke Street, Door B

Phone: 651-287-2088

Hours: Wednesday 10 am-12 pm; Thursday 10-11 am. Call to schedule an appointment.

Arcade: 1669 Arcade Street, Door 3

Phone: 651-287-2088

Hours: Monday 3-5:30 pm; Tuesday 10-11 am. Call to schedule an appointment.

Remarks: Adults must bring valid photo ID and piece of current or previous month's mail; need social security card, birth certificate or medical card for kids.

Service Area: Maplewood residents and St. Paul residents who live in Merrick's service area.

Minnesota Food Helpline

Phone: 1-888-711-1151 (*Multilingual assistance is also available*)

Hours: Monday–Friday 8:30 am–4:30 pm.

Provides: Statewide food resource information and referral helpline. Callers can be screened for SNAP eligibility and assisted with completing the application. Assists callers in locating food resources in their own community whether it be a food shelf and/or hot meal site. Also makes referrals for other public food programs like WIC (Women, Infants and Children), MAC (Mothers and Children) and NAPS (Nutrition Assistance Program for Seniors).

Neighborhood House

179 Robie St. East

Phone: 651-789-2500

Hours: Walk-in only. Monday–Friday 9–11:30 am, 1–3:30 pm. Open until 7:30 pm on the third Wednesday of the month.

Remarks: Must meet one of the following criteria to use the food shelf: (1) be a refugee or immigrant who has been here for 5 years or less; (2) be involved in one of the Neighborhood House programs; or (3) live in ZIPs 55107 or Ramsey County side of 55118.

Ralph Reeder Center

2101 NW 14th Street, New Brighton (Pike Lake Education)

Phone: 651-621-7451

Hours: Appointment only. Call Monday–Friday 9 am–noon to set an appointment. Appointments are available Monday through Friday, both days and evenings.

Service Area: Arden Hills, Mounds View, New Brighton, Shoreview, northern Roseville, and the Ramsey County portion of St. Anthony.

Remarks: Clients may use food shelf once a month.

Request that adults bring a photo ID and a current piece of mail for themselves and some form of ID (social security or med card, birth cert) for children.

Salvation Army-East Side

1019 Payne Avenue

Phone: 651-776-2653

Hours: Walk-in, first come-first served. Monday 9 am-12 & 1 pm-4 pm; Tuesday-Thursday 8 am-12 & 1-4 pm; Friday 8 am-12 pm.

Service Area: Larpenteur (N) to Burlington Northern RR tracks and Grove (S); 35E (E) to English and Johnson Pkwy. (W)

Remarks: Culturally specific food available. Can use once a month.

Salvation Army-St. Paul Citadel

401 West 7th Street

Phone: 651-224-6946

Hours: By appointment only. Monday and Wednesday 9-11 am; Tuesday and Thursday 1-3 pm.

Service Area: St. Paul Citadel serves the West 7th neighborhood of St. Paul. Culturally specific food available.

Remarks: Call for an appointment. Can be used only once a month. Brown Bag for Seniors on the third Monday of the month from 9-11:30 am.

Salvation Army-Lakewood

2080 Woodlynn Ave., Maplewood

Phone: 651-770-4974 (main); **Foodshelf phone:** 651-770-0282

Hours: By appt only. Monday and Thursday 10 am-2pm.

Service Area: Lakewood site serves Maplewood only. Culturally specific food available.

Remarks: Call for an appointment. Can be used only once a month. Emergency walk-ins Monday through Friday.

Salvation Army Free Produce Distributions

Numbers will be drawn at random to determine when participants may go shopping (not first come, first serve). Items include fresh produce and other perishable items such as meat & dairy.

Salvation Army-East Side, 1019 Payne Avenue

Tuesdays at 11 am (arrive no earlier than 10 to get a number)

Fridays at 2 pm (arrive no earlier than 1 pm to get a number)

Salvation Army-St. Paul Citadel, 401 West 7th St.

Fridays at 11 am (Arrive before 11 am because that's when numbers are stopped being given out.)

WIC Program (Women Infants Children)

Phone: 651-266-1300

Provides: Health and nutrition assessment; vouchers for quality food like milk, cheese, iron-rich cereal, fruit juice, peanut butter and dry beans; fruits, vegetables and whole-grain options; information and referral.

Qualifications: To be eligible, you must (1) live in Ramsey County; (2) be a woman who is pregnant, breastfeeding, or have had a baby in the last six months to a year; be an infant, or be a child less than 5 years old; (3) be income eligible. This will be determined at the WIC intake appointment.

C. Free Meals

Breakfast

Dorothy Day Center

Currently serving at Dorothy Day Place in the Mary Hall facility

436 Dorothy Day Place (formerly Main Street)

Serves breakfast seven days a week from 9–9:30 am. (Continental breakfast Monday-Friday, hot breakfast Saturday and Sunday.)

Union Gospel Mission Twin Cities

435 East University Ave.

Breakfast served 6:30-7:30 am.

Lunch

Dorothy Day Center

Currently serving at Dorothy Day Place in the Mary Hall facility

436 Dorothy Day Place (formerly Main Street)

Serves lunch seven days a week from 11:45 am–12:45 pm

Salvation Army-East Side

1019 Payne Avenue

Serves lunch Monday–Friday 11:45 am–12:45 pm. Doors open at 11 am.

Union Gospel Mission Twin Cities

435 East University Ave.

Lunch served 12-1 pm.

Dinner

Dorothy Day Center

Currently serving at Dorothy Day Place in the Mary Hall facility

436 Dorothy Day Place (formerly Main Street)

Serves dinner seven days a week from 4:30–5:15 pm.

St. Andrew's Community Resource Center

900 Stillwater Road, Mahtomedi

Serves dinner Thursday nights from 6-7 pm.

St. Matthew's Church

510 Hall Avenue

Phone: 651-224-9793

Serves dinner Monday–Friday 5-6 pm in the social hall below the church. (During Lent, Monday-Thursday only.)

Union Gospel Mission Twin Cities

435 East University Ave.

Dinner served 5:30-6:30 pm.

D. Showers

Union Gospel Mission Twin Cities

435 East University Ave.

Showers available from 10 am-2 pm for men, whether or not they are staying at UGM, and in the evenings and mornings for men staying there. Showers are not available for women.

Dorothy Day Center

Currently serving at Dorothy Day Place in the Mary Hall facility

436 Dorothy Day Place (formerly Main Street)

Showers available during drop-in (9–11:30 am and 2-4 pm. Need to sign up for a Dorothy Day Center ID card at front desk first.

E. Drop-in Centers

Dorothy Day Center

Currently serving at Dorothy Day Place in the Mary Hall facility

436 Dorothy Day Place (formerly Main Street)

Phone: 651-647-2350

Hours: Seven days a week, 9–11:30 am and 2–4 pm.

Provides: See pages 9-10 for meals. Laundry every day at 9:00 am.

Cost is \$1 for a wash/dry load. Lockers are available for \$10/month.

Listening House of St. Paul

464 Maria Avenue

Phone: 651-227-5911

Hours: Monday, Tuesday, Thursday 9 am-4:15 pm; Friday 9-11:30 am.

Provides: A drop-in center providing hospitality and practical assistance, spiritual and emotional support, information and referrals, free local phone, voice mail boxes through Open Access Connections, referrals to mental health outreach counselors; assistance obtaining state ID and birth certificates, twice a month. Socks Project gives socks to those who need them twice a month.; and clothes/hygiene products available daily.

SafeZone

130 7th Street East

Phone: 651-224-9644

Hours: Monday through Friday 1–8 pm. If you need shelter after 8 pm, call 651-215-2262.

Provides: referrals for shelter, meals and hospitality for youth ages 14-24 years old. Other programs include medical services, case management, GED tutoring, and mental health services and referrals. Showers are available during drop-in hours.

F. Overnight Shelter

Metro Shelter Hotline

Phone: 1-888-234-1329 (toll free)

Remarks: Provides information about emergency shelter and transitional housing for single adults, families and youth in the 7-county Metro area.

Single Adults

Coordinated Entry for Single Adults:

Single adults who are 25 years or older and seeking immediate shelter can call the Dorothy Day Center at 651-647-2350.

Single adults who are 25 years or older, currently experiencing homelessness and not staying in a shelter, will need to complete a housing assessment to determine long-term housing options. Contact a Dorothy Day housing assessor at 651-647-2350.

Dorothy Day Center

Dorothy Day Place in the Higher Ground St. Paul Facility
435 Dorothy Day Place (formerly Main Street)

Phone: 651-647-2350

Provides: Dignified shelter for 70 women and 250 men in safe, secured space. Men's Pay-for-Stay shelter (24 lower bunk beds and 24 upper bunk beds) opens at 4 pm and you must be off the floor by 10 am. The women's shelter (60 bunk beds and 10 mats) and men's shelter (172 bunk beds and 20 mats) open at 5 pm and closes at 9:30 am. Each bunk comes with an attached locker.

Ramsey County Emergency Men's & Women's Shelter

Mary Hall, 438 Dorothy Day Place (formerly Main Street)

Phone: 651-647-2350

Provides: Overnight shelter for adult men and women (18 and up). Doors open at 8 pm and close at 9:30 am.

Remarks: Guests need to have resided in Ramsey County for the past 30 days to be eligible. They need to have no financial resources to house themselves. There is a total of 171 beds in the shelter.

Resources: Independent Living Skills classes, Computer Lab access, meal, laundry.

Salvation Army Harbor Light Center

1010 Currie Avenue, Minneapolis

Phone: 612-767-3100

Intake Phone (Adult Shelter Connect): 612-248-2350

Must be referred to shelter through Adult Shelter Connect.

Emergency Housing: Provides shelter, personal hygiene items and meals for homeless single adults who are receiving GA, social security or other benefits. *Open to men and women.*

Sally's Place: A secure shelter for single homeless women.

Open to women only.

SafeBay: A secure shelter for single homeless men.

Open to men only.

Union Gospel Mission Twin Cities

435 East University Avenue

Phone: 651-789-7599

Remarks: Sign up for emergency shelter between 5-6 pm and attend evening service at 7:30 pm. Showers are mandatory between 2:30-5 pm. Evening meal and breakfast provided. Must leave by 7:30 am, and sign up every day. Free clothing is available 5:30-7 pm.

Individuals can pay for their own beds at Union Gospel Mission Twin Cities in order to keep them as far ahead of time as they want to stay. When you pay for beds, you can enter at 3:30 pm; daily chapel attendance is not required as part of this program. Beds cost \$6 a night, which includes breakfast, lunch, and evening meal.

Families

Coordinated Entry for Families:

Coordinated Access to Housing and Shelter

1740 Van Dyke Street Maplewood (Woodland Hills Church)

Phone: 651-215-2262

Hours: 7 am-4:30 pm.

Intake and Info: Call United Way 211 at 651-291-0211 to complete an initial eligibility review. CAHS specialists will conduct a further intake assessment to help determine the most appropriate referral for housing /shelter for each family based on the needs of each individual family, and also based on openings as they are available.

St. Andrew's Community Resource Center

900 Stillwater Road, Mahtomedi

Phone: 651-762-9124

Intake Hours: Monday-Thursday 8 am-4 pm.

Provides: Shelter and support services for families with dependent children in both Washington Co. and suburban Ramsey Co.

Battered Women

Casa de Esperanza

24-Hour Crisis/Intake phone: 651-772-1611 (bilingual)

Provides: Safe shelter for battered women and children. Support for lesbian-transgender people also available.

Services: Will help battered women find apartment of their own as well as apply for welfare assistance if needed. Community advocacy programs for Latinas also available. Bilingual (English/Spanish) staff.

Cornerstone

24-Hour Crisis Phone: 952-884-0330 or toll-free 1-866-223-1111

Provides: Emergency housing for individuals or families in crisis who are victims of domestic abuse, sexual abuse or trafficking. Clients also have access to full range of supportive services, including legal, parenting, therapy and transitional housing.

Women of Nations—Eagle's Nest Shelter

24-Hour Crisis/Intake phone: 651-222-5836 or 1-877-209-1266

Safe shelter for 44 women and children who are victims of domestic violence. Can provide referrals if needed.

Services: Its Community Advocacy Program provides assistance obtaining Orders for Protection, housing, food, support groups and children's programs.

Women's Advocates

24-Hour Crisis/Intake phone: 651-227-8284

Shelter for women and children who are victims of domestic violence. Call directly for intake information.

Services: Support groups for women and children; assistance in obtaining other housing; referrals for counseling and orders for protection. Some legal services are offered.

Remarks: Services are for residents only.

Youth

Ain Dah Yung

1089 Portland Avenue

Phone: 651-227-4184 (www.adycenter.org)

Shelter for runaway and homeless youths, ages 5-17. Space for 5 boys and 5 girls. There are two separate programs. One, for youth who refer themselves, or are referred by family members, may stay up to 21 days. Children referred by a county child welfare agency can stay longer.

Services: In-house counseling is offered for both individuals and families of residents. Aftercare services are also provided.

The Bridge

1111 West 22nd Street, Minneapolis

24-Hour Crisis Phone: 612-377-8800

Remarks: Space for 10-17 year olds. Call to see if space is available.

Services: Youth support groups, individual and family counseling. Transitional living spaces for 16 and 17 year olds.

Children's Crisis Response

24-Hour Crisis Phone: 651-266-7878

Provides: Crisis intervention for Ramsey County youth (ages 0-18) and their families. 24-hour hotline, diagnostic assessments, and in-home intervention available. Police or child protection referral needed for overnight shelter.

LSS Safe House

Phone: 651-644-3446

Provides: Safe shelter for youth ages 16-20 (male and female) who do not have a safe place; referrals can be from community youth workers or by self-referral; open from 7 pm-9 am.

Intake procedures: Call the Ramsey County Joint Shelter Line at 651-444-5757 between the hours of 10 am and 10 pm.

Salvation Army Booth Brown House

1471 Como Ave W.

Phone: 651-646-2601

Ramsey County Joint Shelter Line: 651-444-5757

Provides: Shelter, personal hygiene items for homeless single youth, ages 18-21. Call Joint Shelter Line for bed availability.

G. Transitional & Supportive Housing

Beverly A. Benjamin Youth Lodge

1212 Raymond Avenue

Phone: 651-632-8923

Provides: Transitional housing promoting self-sufficiency for up to 6 youth ages 16-21. Geared for Native American youth (but open to all) in need of long-term housing. Independent living skills and job search assistance provided. Youth must be either in school or working to participate in the program.

Remarks: Sober living facility. Street outreach available.

Caroline Family Services

917 E. Jessamine Ave.

Phone: 651-772-1344

Intake: Single women less than 7 months pregnant should call Dorothy Day Center, 651-647-2350; families and women more than 7 months pregnant call United Way, 651-291-0211.

Provides: A scattered-site transitional housing program for homeless single parents with children. One-to-one case management support for program participants and referrals to community resources; some rental assistance available for participants.

Catholic Charities Higher Ground St. Paul Residence

235 West 5th Street

Phone: 651-647-2330

Provides: Permanent housing for long-term homeless adults with disabilities, mental illness, chemical dependency and housing barriers. Social services provided by Catholic Charities and Radians Health. 193 furnished Single Room Occupancy (SRO) units for homeless men and women with shared kitchens and baths. 10 units are medical respite. Permanent housing with supportive services for late stage chronic alcoholic women. 12 units.

Intake: Begin by calling Dorothy Day Housing Assessor, 651-647-2350.

Catholic Charities Mary Hall

Supportive Housing Program and SRO rentals

438 Dorothy Day Place (formerly Main Street)

Phone: 651-647-2340

Provides: Supportive Housing Program (transitional) with case management services for up to two years for single men and women over 18 years of age who are homeless. Single Room Occupancy units are available for single adult men and women who meet Section 8 eligibility with annual income less than \$29,350 and are homeless. SRO units have a month-to-month lease.

Remarks: Coordinated Entry handles all housing for Catholic Charities now. No processing is done at Mary Hall. It temporarily serves as a site for drop-in and meals while Dorothy Day Center is being rebuilt.

Emma Norton Services

670 North Robert Street

Phone: 651-224-1329

Provides: Housing up to 2 years for women who have no children living with them.

Intake Procedures: Call for appointment. Must have a referral from Ramsey County Mental Health or Chemical Dependency service, or professional statement of need. Walk-in intakes are done Wednesday from 9 am-12 pm.

Services: 3 meals a day; one-on-one counseling to address basic living skills and other needs, and to plan where to go next; harm reduction facility.

Emma's Place

2163 Van Dyke, Maplewood

Phone: 651-747-8766

Provides: Permanent housing for single parents with 3 or more children who are homeless. One or more in the household must be disabled. There are 13 3- or 4-bedroom townhomes available.

Juel Fairbanks Chemical Dependency Services

806 North Albert St

Phone: 651-644-6204

Provides: Residential stepdown treatment program for males; two GRH housing facilities for men with treatment services and case management; rule 25 assessments.

LSS Life Haven

325 Jenks

Phone: 651-776-9805

Provides: Transitional living program for homeless teen mothers, ages 16 & 17, and their children. Residents must have a child that is in their custody or be in their third trimester of pregnancy.

Intake Procedures: Assessment is needed for intake; visit safe-homemn.org for information or call Life Haven.

Services: Parenting & life skills classes, meals, private room.

LSS Rezek House

501 Asbury Street

Phone: 651-644-7739

Provides: Two-year transitional living program for homeless youth in Ramsey County, ages 16-21.

Intake Procedures: Assessment is needed for intake. Go to Youth Services Network for information, ysnrmn.org, or call Rezek House.

Services: Case management & independent living skills education.

Rent: 30% of income; some rental subsidies are available.

Naomi Family Residence

77 East 9th Street

Phone: 651-222-1800

Provides: A woman's and children's program that offers a holistic approach to care for up to 2 years. Transitional housing is also available. Rent depends on the size of family. An accredited preschool primarily designed for Naomi Family Residence families cares for younger children while school-aged children attend school and moms participate in programming.

Remarks: For women age 18 & up facing crisis; residents may have up to four children who are 10 years of age or younger.

St. Anthony-St. Paul Residence-Catholic Charities

902 Hersey

Phone: 651-647-2320

A board-and-lodge facility for chronic inebriate men. Must be referred by county to guarantee MSA payments. Contact St. Anthony Residence for referral and assessment sources.

Salvation Army Booth Brown House

1471 Como Ave W.

Phone: 651-251-3502

Provides: Transitional housing for youth ages 16-20. Call for more information, or go online to <http://salvationarmynorth.org/community/booth-brown-house/community-pages/foyer-housing/> for information on program openings.

Salvation Army Harbor Light Center

1010 Currie Avenue, Minneapolis

Phone: 612-767-3109; **Veterans should call** 612-767-3100 x3144

Provides: Transitional housing and structured sober living for men and women recovering from chemical dependency or chronic homelessness. Housing is offered at Harbor Light Center as well as at offsite locations. Additional programming provided for veterans.

Remarks: Veterans must apply through the VA's Front Porch meeting at VA Med Center Thursdays at 7:30 am, or at Veteran's Community Resource & Referral Center (1201 Harmon Place, Minneapolis) Monday-Friday at 7:30 am.

Theresa Living Center

917 East Jessamine Avenue

Phone: 651-774-5594

Intake: Single women less than 7 months pregnant should call Dorothy Day Center, 651-647-2350 for a referral; families and women more than 7 months pregnant call United Way 211, 651-291-0211. To do an intake, you must be homeless, have some form of income, and have a GED or HS diploma.

Provides: Housing from 4–24 months for single women 18 and up; may be pregnant or have one child 1 year old and under; and must be sober/drug-free for 1 year.

Rent: 30% of income; women are also expected to save something toward future housing.

Remarks: Residents must participate in goal setting and budget setting, perform chores, and buy/cook own food. Each has own private bedroom, shared bath and other common space.

Union Gospel Mission Twin Cities

435 East University Avenue

Phone: 651-292-1721

Remarks: There are transitional housing rooms available at Union Gospel Mission Twin Cities. Room fee is \$165/month for a small single room or \$200/month for a larger room. There are some program requirements and there may be a waiting list. Call for more details.

YWCA St. Paul

375 Selby Avenue

Housing Information Line: 651-293-9296

Provides: Permanent and transitional housing for homeless families with at least 1 dependent child age 17 or under (eligible family composition and number of family members varies depending on available unit sizes/program).

Intake Procedure: All intake is done through the Ramsey County Coordinated Access to Housing and Shelter program. For shelter, call 651-291-0211 to begin the intake process.

Services: Case management and assistance becoming self-sufficient. Assistance finding child care, education, transportation, etc. Services offered vary depending on program.

H. Housing Assistance

Ramsey County Coordinated Access to Housing and Shelter

1740 Van Dyke Street, Maplewood (Woodland Hills Church)

Phone: 651-215-2262

Hours: 7 am-4:30 pm.

Intake and Info: Call United Way 211 at 651-291-0211 to complete an initial eligibility review. CAHS specialists will conduct a further intake assessment to help determine the most appropriate referral for housing /shelter for each family based on the needs of each individual family, and also based on openings as they are available. **Eligibility:** Families must be at or below 30% of the area median income, lack financial resources and support networks needed to secure or maintain stable housing.

Services: Eviction prevention assistance, case management, damage deposits, referrals to community resources and short-term rent and utility assistance.

HOME Line

Phone: 612-728-5767; toll free 1-866-866-3546

Hours: Monday–Thursday 9 am–6 pm; Fri. 9 am–3 pm.

Provides: Provides free legal, organizing, education and advocacy services so that tenants can solve their own rental housing problems. The HOME Line hotline advocates provide free advice regarding Minnesota tenant/landlord law. Tenants may email and find an attorney by going to the website www.homelinemn.org.

Remarks: Staff available who speak both Spanish and Somali.

Minnesota Attorney General's Office

Phone: 651-296-3353

Hours: Monday through Friday 8 am–5 pm.

Provides: Information about housing law and tenant rights to anyone in Minnesota.

Open Access Connections

Phone: 651-643-0883

Provides: Through community outreach sites and a network of community agencies, Open Access Connections provides an individual voice mail phone number for low income people to receive messages as they look for jobs, housing, and maintain contact with health care and social services professionals. It also serves as a safe phone number for victims of domestic abuse. There is no charge. Call for a referral to a participating agency or visit <http://tinyurl.com/OACOutreach> for updated outreach locations.

Remarks: Open Access Connections also provides free Lifeline supported cell phones through a partnership with EnTouch Wireless. To receive a free cell phone, you can visit one of our outreach sites to complete an application. Please bring a state issued photo ID and proof of low-income status such as an EBT card or Medicaid card.

SafeZone

130 7th Street East

Phone: 651-224-9644

Hours: Monday–Friday 1–8 pm.

Provides: Financial assistance and support services to youth at imminent risk from becoming homeless or assist homeless youth to be quickly re-housed and stabilized.

Eligibility: Youth must have verifiable income, lack other financial resources and support networks needed to secure or maintain stable housing.

Services: Housing placement, landlord/tenant negotiations, case management, damage deposits, referrals to community resources and eviction prevention assistance.

Salvation Army Booth Brown House

1471 Como Ave W.

Phone: 651-251-3502

Provides: Permanent supportive housing for youth ages 18-25. Call for more information, or go online to <http://salvationarmynorth.org/community/booth-brown-house/community-pages/foyer-housing/> for information on program openings.

Salvation Army HOPE Harbor

53 Glenwood Avenue, Minneapolis

Phone: 612-659-0705

Rent: Referrals to subsidized units (30% of income) can only be made by contacting Hennepin County emergency assistance. Market rate units are \$350/month.

Provides: Permanent supportive housing for single adults. Efficiency unit includes own bathroom, kitchen, bed, dresser and desk.

Remarks: Call first to find out if accepting applications. Applications may also be picked up at front desk.

Salvation Army Social Services

Eastside (*East St. Paul and surrounding areas*)

1019 Payne Avenue

Phone: 651-776-2653

St. Paul Citadel (*Downtown St. Paul and surrounding areas*)

401 West 7th Street

Phone: 651-224-6946

Lakewood (*Northeast Ramsey County*)

2080 Woodlynn Ave, Maplewood

Phone: 651-770-4974

Hours: Monday through Friday 8 am–noon and 1–4 pm.

Provides: Rental assistance.

Remarks: Call first for eligibility and to find out if they are accepting applications. Applications may be picked up at front desk.

Southern Minnesota Regional Legal Services (SMRLS)

55 East 5th Street, #400

Phone: 651-222-5863

Intake Phone: 651-222-4731 **Seniors Intake:** 651-224-7301

Intake: Mon–Fri 9 am–noon and 1–3 pm, walk-in or by phone.

Provides: Legal assistance for individuals with housing-related problems, government benefits, and family law (i.e., contested custody, domestic violence, etc.). Hmong, Somali, and Spanish interpreters available at downtown office, and other languages can be interpreted as needed.

I. Furniture

Salvation Army Social Services

Eastside (*East St. Paul and surrounding areas*)

1019 Payne Avenue

Phone: 651-776-2653

St. Paul Citadel (*Downtown St. Paul and surrounding areas*)

401 West 7th Street

Phone: 651-224-6946

Lakewood (*Northeast Ramsey County*)

2080 Woodlynn Ave, Maplewood

Phone: 651-770-4974

Bridging only: Need a referral to Bridging and client must pay with a money order.

Hours: Monday–Friday 8 am–noon and 1–4 pm.

Provides: Call for appointment. Clients need to provide a photo ID and piece of current mail at the appointment. Must be moving out of a shelter, new from out-of-town or had a recent crisis.

St. Vincent dePaul Society

461 West 7th Street

Phone: 651-227-1332

Hours: Monday–Friday 9:30 am–5 pm; Saturday 9:30 am–3 pm.

Remarks: Low-cost items (not free).

J. Advocacy & Case Management

Keystone Community Services

2000 St. Anthony

Phone: 651-645-0349

Provides: Case management to homebound disabled to improve living skills & current situation. Referrals and follow-up. See page 7 for food shelf information.

Metropolitan Center for Independent Living

530 Robert Street North

Phone: 651-646-8342

Hours: Monday-Friday, 8:30 am-4:30 pm.

Provides: Works with people with disabilities to help them gain a more independent life through life skills classes and one-on-one meetings to discuss goals and develop plans to accomplish the goals.

Neighborhood House

179 Robie Street East

Phone: 651-789-2500

Hours: Monday–Friday 9 am to 5 pm by appointment only; some evening appointments are available.

Intake process: Done by staff person whenever one uses any of the programs at Neighborhood House to assess needs.

Provides: Individual and family case management to meet basic needs. Assessment and referrals. Life skills classes are held regularly.

St. Paul Public Library

George Latimer Central Library, 90 West 4th Street

Provides: Social Service Outreach is available Wednesdays from 1:30-3 pm. Social service agencies, including Radias Health Access and People Incorporated, will offer drop-in assistance.

St. Stephen's Human Services

2309 Nicollet Avenue

Assistance obtaining Birth Certificates and Voice Mail

Phone: 612-870-2283

Provides: Assistance sending for U.S. birth certificates. Can provide referrals to assist with fees. Also provides voice mail boxes for those without a phone of their own.

Education and Advocacy

Phone: 612-481-9501

Individuals and groups can participate in a day or half-day of experiential learning by walking in the shoes of someone who has experienced homelessness. If you have experienced homelessness and would like to find out more about becoming an A Day in the Life community educator, please call.

Representative Payee Service

Phone: 612-874-0311

Provides: Handles funds for people receiving Social Security/ Disability benefits. Makes certain rent and bills are paid, then disburses personal needs funds throughout the month.

zAmya Theater Company

Phone: 612-807-7624

Remarks: If you have experienced homelessness and are interested in participating in workshops and performances to educate and entertain the community about homeless issues, please call to learn about upcoming opportunities.

Salvation Army Social Services

Eastside (East St. Paul and surrounding areas)

1019 Payne Avenue

Phone: 651-776-2653

St. Paul Citadel (Downtown St. Paul and surrounding areas)

401 West 7th Street

Phone: 651-224-6946

Lakewood (Northeast Ramsey County)

2080 Woodlynn Ave, Maplewood

Phone: 651-770-4974

Hours: Monday–Friday 8 am–noon and 1–4 pm.

Provides: Pathways of Hope, case management services to help families with dependent children move toward self-sufficiency.

Remarks: Call for more information about how to enroll.

Section 2. Public Assistance

Everyone has the right to apply for public assistance. Public assistance is available to persons who do not have the financial resources to pay for necessities such as food, housing, and medical care. There are different kinds of public assistance, and each has its own eligibility requirements and income/asset limits.

A. Types of Assistance

Minnesota Family Investment Program (MFIP)
Diversionary Work Program (DWP)

Emergency Assistance (EA)

Energy Assistance

Supplemental Nutrition Assistance Program (SNAP)
formerly Food Support

General Assistance (GA)

Medical Assistance (MA)

Minnesota Supplemental Aid (MSA)

Social Security - Supplemental Security Income (SSI)

What you need: An original photo ID or a birth certificate, and your Social Security number. For General Assistance you must have a Social Security Card *and* one of the following: driver's license, state ID, passport or visa, alien registration card or certificate of naturalization, military photo ID or DD214, school ID, correctional facility photo ID (not from jail or a mug shot), release/parole agreement (with confirming contact with facility or parole officer), operator's occupational license with photo, employee ID with photo, date of birth and signature; certified or original birth certificate, notarized copy of a birth record from a Minnesota Indian reservation, or a Tribal Decree card.

Descriptions of the assistance programs mentioned on this page are found on pages 26-31.

Note: When applying always ask about other forms of assistance for which you may be eligible.

Your Rights:

- to apply or reapply at any time.
- to know the eligibility requirements
- to know how your grant was determined
- to choose where and with whom you live (with certain limitations)
- to appeal any decision or failure to act
- to file a complaint if discriminated against.

Your Responsibilities:

- to provide truthful information
- to inform the proper agency of changes such as address, income, persons living with you, and other factors which can affect your assistance.

Appeals:

Appeals are available for persons who disagree with or question decisions that have been made. You have the right to appeal any decision made which affects benefits which you feel you are entitled to. You must appeal a decision within 30 days. You must appeal a decision in writing. Appeal to your worker or the worker's supervisor.

Apply for all state assistance programs (not SSI or Energy Assistance) at the following address:

Ramsey County Human Services
160 East Kellogg

Hours: 7:30 am–5:45 pm Monday–Friday (during non-holiday weeks); or 7:30 am–4:15 pm Monday–Friday (during holiday weeks)

For information on any programs, call 651-266-4444.

EBT cards:

People receiving cash assistance are issued EBT cards with the name of the head of household printed on the card. The card includes the following statement: "It is unlawful to use this card to purchase tobacco products or alcoholic beverages." All EBT cards will be mailed via US Postal Service, with the exception of households qualifying for SNAP benefits. These households will have the option of getting an EBT card issued at the local county office. All replacement EBT cards (lost, stolen, damaged and undeliverable) will be charged a \$2.00 fee. The replacement EBT card will be mailed to the client.

To find out about your balance or to order a replacement card, call 1-888-997-2227.

You may want to seek the advice of a lawyer. See "Legal Assistance" on page 58.

B. Minnesota Family Investment Program (MFIP)

MFIP provides monthly assistance for families who have little or no income. This includes relative caretakers and pregnant women without any children. Applicants must meet eligibility requirements.

When applying, ask about other assistance you may qualify for such as *Emergency Assistance* (to prevent eviction, mortgage foreclosure and help pay utility bills), *SNAP*, & *Medical Assistance*.

Where to apply:

Ramsey County Human Services

160 East Kellogg

Hours: 7:30 am–5:45 pm Monday–Friday (non-holiday week) or 7:30 am–4:15 pm (holiday week)

Online Application: <https://ApplyMN.dhs.mn.gov>

You may also request that an application be mailed to you.

C. Emergency Assistance (EA)

Emergency Assistance provides emergency financial assistance for those experiencing a crisis such as eviction or utility shut-off which threatens to displace a person or family from a home or apartment. Persons must meet income and resource eligibility requirements. All income and savings are counted when determining eligibility and must be applied to help meet the emergency expenses. Housing expenses must meet affordable guidelines based on income.

NOTE: Persons can use EA only once in a 12-month period.

Expedited Appeal

If your application for Emergency Assistance is denied, you may appeal the decision. If you request an expedited appeal, a hearing can be granted within a few days. See *Appeals*, page 24. (You may want to consult with your Advocate; see also “Legal Assistance” on pg. 58.)

Emergency General Assistance (EGA)

Emergency General Assistance provides emergency financial assistance for those experiencing a crisis such as eviction or utility shut-off which threatens to displace a person or family from home or apartment. Income, assets and current living expenses of each household member will be considered in determining eligibility for EGA. Issuance of EGA funds must be anticipated to produce long-term (at least three months) resolution of the emergency.

EGA issuance is limited to once in a 12-month period.

D. Energy Assistance

Where to Apply:

Community Action Partnership-Ramsey & Washington Counties
450 Syndicate St N #122

Phone: 651-645-6470

Hours: Monday-Friday 8 am-4:30 pm.

Energy Assistance provides financial assistance with payment of heat and utility bills to renters and home owners for the period beginning October 1 through May 31. Need documentation of public assistance benefits, wages, or other income received in the past 3 months to apply. No appointments; first come, first served.

Salvation Army Social Services

St. Paul Citadel

401 West 7th Street

Phone: 651-224-6946

Lakewood

2080 Woodlynn Ave., Maplewood

Phone: 651-770-4974

Hours: Monday-Friday 8 am-noon and 1-4 pm.

Provides: Assistance with emergency utility bills for Ramsey County residents.

E. Supplemental Nutrition Assistance Program (SNAP)

Monthly grants of SNAP (formerly "Food Support") can be used at a grocery store. The amount of the grant depends on the monthly income of each person in the family/household and costs for shelter. Most persons who receive another form of assistance such as MFIP, GA, or SSI are also eligible to receive SNAP. Working persons with low incomes may also qualify for SNAP. Since eligibility is based on family or household income, you must provide truthful information about the income of **all** persons in your family/household who purchase and prepare food together.

Where to Apply:

Ramsey County Human Services

160 East Kellogg

Phone: 651-266-4444

Hours: 7:30 am–5:45 pm Monday–Friday (non-holiday week); 7:30 am–4:15 pm Monday-Friday (holiday weeks)

Online Application: <https://ApplyMN.dhs.mn.gov>

You may also request that an application be mailed to you.

You can also apply for SNAP at:
Salvation Army Social Services

Eastside
1019 Payne Avenue
Phone: 651-776-2653

St. Paul Citadel
401 West 7th Street
Phone: 651-224-6946

Lakewood
2080 Woodlynn Ave, Maplewood
Phone: 651-770-4974

Hours: Monday–Friday 8 am–noon and 1–4 pm.

Provides: SNAP application assistance, information and referral.

Minnesota Food Helpline

Phone: 1-888-711-1151 (*Multilingual assistance is also available*)

Hours: Monday–Friday 8:30 am–4:30 pm.

Provides: Statewide food resource information and referral helpline. Callers can be screened for SNAP eligibility and assisted with completing the application. Assists callers in locating food resources in their own community whether it be a food shelf and/or hot meal site. Also makes referrals for other public food programs like WIC (Women, Infants and Children), MAC (Mothers and Children) and NAPS (Nutrition Assistance Program for Seniors).

Second Harvest Heartland SNAP Application Assistance

Phone: 651-209-7963

Provides: Screening for SNAP eligibility and assistance completing application; follow-up as needed; assistance with recertification.

F. General Assistance - GA

General Assistance provides monthly assistance to single persons and childless couples who have little or no income and who meet eligibility requirements. Families ineligible for MFIP are not eligible for GA. Applicants must meet eligibility requirements.

Examples:

- (1) persons applying must be unable to work because of certified illness or injury, advanced age which makes it difficult to gain employment, inability to read and write well enough to hold employment, etc. (There are approximately 14 categories of eligibility; those mentioned above are among them.) People who were disqualified from SSI because they were categorized as “DAA” (Drug & Alcohol Addicted) may be eligible for General Assistance.
- (2) persons cannot have assets worth more than \$10,000.

Where to apply:

Ramsey County Human Services

160 East Kellogg

Hours: 7:30 am–5:45 pm Monday–Friday (non-holiday week) or 7:30 am–4:15 pm (holiday week)

Online Application: <https://ApplyMN.dhs.mn.gov>

You may also request that an application be mailed to you.

G. Medical Assistance - MA

Provides assistance with payment of medical bills for persons and families who meet income eligibility requirements. Assets allowed vary, so be sure to bring your income information when you apply. Persons who are eligible have the right to see the doctor, dentist, pharmacy, clinic, or hospital of their choice.

NOTE: Some copayments may be required for office visits, prescriptions or other services for people on MA.

MNSure

MNSure is the health insurance exchange where individuals and families select a health care plan, including low-cost or free coverage. Insurance rules have changed even for Medical Assistance and MinnesotaCare. If you have not been able to get coverage in the past you may be qualify under the new rules. MNSure offers:

- A website (mnsure.org) where you can apply for coverage and select a health plan.
- Someone you can talk to about your options over the phone, 1-855-3MNSURE (1-855-366-7873)
- Places where you can sign up in your community

Coverage starts Jan. 1 of the following year after open enrollment. Open enrollment begins Nov. 1 and ends Dec. 20, unless extended by DHS. Enrollment in Medical Assistance or MinnesotaCare continues throughout the year.

H. Minnesota Supplemental Aid- MSA

A state-sponsored program that provides additional monthly funding to those persons who are receiving SSI or Social Security. The amount of an MSA grant depends on several different factors, such as how much you pay in rent, if you live alone or with other people, and what your total income is. (Income includes Social Security and SSI.) Because it is a state program, the county—not the Social Security office—manages it.

I. Social Security

Social Security Administration

190 5th Street East, Suite 800

Phone: 1-800-772-1213

Hours: Monday–Friday from 9 am–4 pm.

Supplemental Security Income (SSI)

SSI is a federal needs based program providing benefits to anyone who is aged (age 65 or older), blind, or disabled. Disabled under SSI rules means a person has a medically determinable physical or mental impairment, which: results in the inability to do any substantial gainful activity, and has lasted or can be expected to last for a continuous period of not less than 12 months. Substantial gainful activity is defined as the ability to work and earn \$1,130 per month. If someone is working, there are ways that could lower the monthly gross wages below \$1,130. The Social Security Administration no longer recognizes drug addiction and alcoholism (DA & A) as disabling conditions. Someone with another impairment should still file. If the DA & A does not contribute to the impairment, they could be found to be disabled. Anyone who is disabled, should be encouraged to file for benefits.

To determine SSI eligibility and payment amounts, SSA considers the applicant's income and resources. Income could include money earned from work, benefits from other sources, such as; Social Security, workers compensation, Veterans Affairs, friends or relatives, free food or shelter. Resources are things which a person owns such as; cash, bank accounts, land, vehicles, personal property, life insurance, anything that can be converted to cash and used for food and shelter. A single person is limited to \$2,000.00 and a married couple has a \$3,000.00 resource limit. There are many exceptions/exclusions regarding income and resources. Anyone that is disabled should be encouraged to file for SSI.

To be eligible for SSI, an applicant must be a citizen or one of certain alien categories. There are many categories of lawful aliens that would be eligible for SSI. Contact a Social Security Office or the National 800 number 1-800-772-1213 to inquire.

Anyone applying for SSI will be asked about their medical history; doctors, tests, and medications. The claim representative (CR) will ask questions about the person's income, resources, and living arrangements. The CR will ask the applicant to attest to the truthfulness of their answers. SSA will also consider eligibility for other Social Security programs (RSDI).

More information may be found at the Social Security website www.ssa.gov. SSA also offers online services for beneficiaries and the general public <https://www.ssa.gov/onlineservices/>

Appeals:

If an application is denied, there is a 65 day appeals period (60 days plus 5 days mailing). If an appeal is requested after 65 days, the applicant must show good cause for late filing of the appeal. If the late appeal is not accepted, a new application can be filed, but there is a potential loss of benefits. The Social Security Office can provide a referral list for free legal services.

Assistance applying for SSI benefits:

Cooper Law Firm

825 Nicollet Mall, Suite 950, Minneapolis (Medical Arts Bldg.)

Phone: 612-353-4769

Hours: Call for an appointment. Appointments available at shelters, various locations throughout the Twin Cities, and at their office.

Provides: Free attorney assistance filing Social Security applications, reconsiderations and appeals for recipients of GA, MFIP, DWVP, and FSS. Sliding fee available for those not on public assistance.

Salvation Army Social Services

St. Paul Citadel

401 West 7th Street

Phone: 612-659-0711

Provides: If you are unable to work due to a mental or physical disability, staff can assist with applications for Social Security Disability benefits.

Remarks: Ask for an appointment with a Salvation Army employee at the Minneapolis Center City office, though they can also meet at the St. Paul Citadel office.

Section 3. Health Care

MNsure

MNsure is the health insurance exchange where individuals and families select a health care plan, including low cost or free coverage. Insurance rules have changed even for Medical Assistance and MinnesotaCare. If you have not been able to get coverage in the past you may be qualify under the new rules. MNsure offers:

- A website (mnsure.org) where you can apply for coverage and select a health plan.
- Someone you can talk to about your options over the phone, 1-855-3MNSURE (1-855-366-7873)
- Places where you can sign up in your community

Coverage starts Jan. 1 of the following year after open enrollment. Open enrollment begins Nov. 1 and ends Dec. 20 unless extended by DHS. Enrollment in Medical Assistance or MinnesotaCare continues throughout the year.

A. Community Clinics

East Side Family Clinic & Health Start

895 East 7th Street

Phone: 651-602-7500

Hours: Monday through Friday 8 am–5 pm. Same day appointments are possible.

Remarks: MA & most insurance accepted. Sliding fee available. Spanish and Hmong translators.

Other Services: On-site lab and x-ray department.

Family Tree Clinic

1619 Dayton Ave.

Phone: 651-645-0478

Hours: By appointment only. (Some same-day appointments available.) Monday and Wednesday 8 am–8:30 pm; Tuesday and Thursday, 8 am–5 pm; Saturday 10 am–2 pm. Counseling services are available on walk-in, first-come-first serve basis on Mondays and Wednesdays from 5–7 pm.

Remarks: Sliding scale for all services except HIV testing.

Other Services: Reproductive health care: HIV testing (free for uninsured); STD testing & treatment; pregnancy testing and counseling; mammogram referrals made for women 40 and older; support for women dealing with menopause issues; routine pelvic and breast exams; annual routine health exams; colposcopies; UTI and vaginal infection treatment; trans-hormone care; all options pregnancy counseling.

Open Cities Health Center

409 North Dunlap

Phone: 651-290-9202

Hours: Monday, Wednesday and Friday 8 am–5 pm; Tuesday and Thursday 8 am–8 pm; Saturday 10 am–2 pm. Walk-ins and same day appointments available.

916 Rice Street

Phone: 651-290-9202

Hours: Monday–Friday 8 am–5 pm. Walk-ins and same day appointments available.

Remarks: Sliding fee scale; MA and other insurance accepted.

Other Services: Dental care; HIV/STD counseling & testing, early intervention for HIV+; pre-natal care programs; family planning; OB/GYN and mental health services. Hmong translators are available, but no other translation is available.

Portico Healthnet / 489-CARE Referral Line

Phone: 651-489-2273; toll free 866-489-4899

Provides: Assistance finding health care services, including care available to those who are uninsured or underinsured. They can refer you to affordable medical, dental and mental health care; also provides health insurance information and can connect you with assistance in applying for insurance.

St. Mary's Health Clinics

Phone: 651-287-7777

Provides: Seven clinics throughout Twin Cities provide some primary and preventive health care services at no cost to uninsured workers and children, unemployed people whose benefits have expired, people on unemployment who meet income guidelines, and people not yet receiving public assistance. If you are on MA, you are not eligible to use these clinics' services.

Intake procedure: If you fit one of the above categories, call 651-287-7777 between 8:30 am–4:30 pm Monday–Friday to make an appointment. There is no cost for services if you are eligible, though donations are accepted.

St. Paul-Ramsey County Public Health-Clinic 555

555 Cedar Street

Phone: 651-266-1255

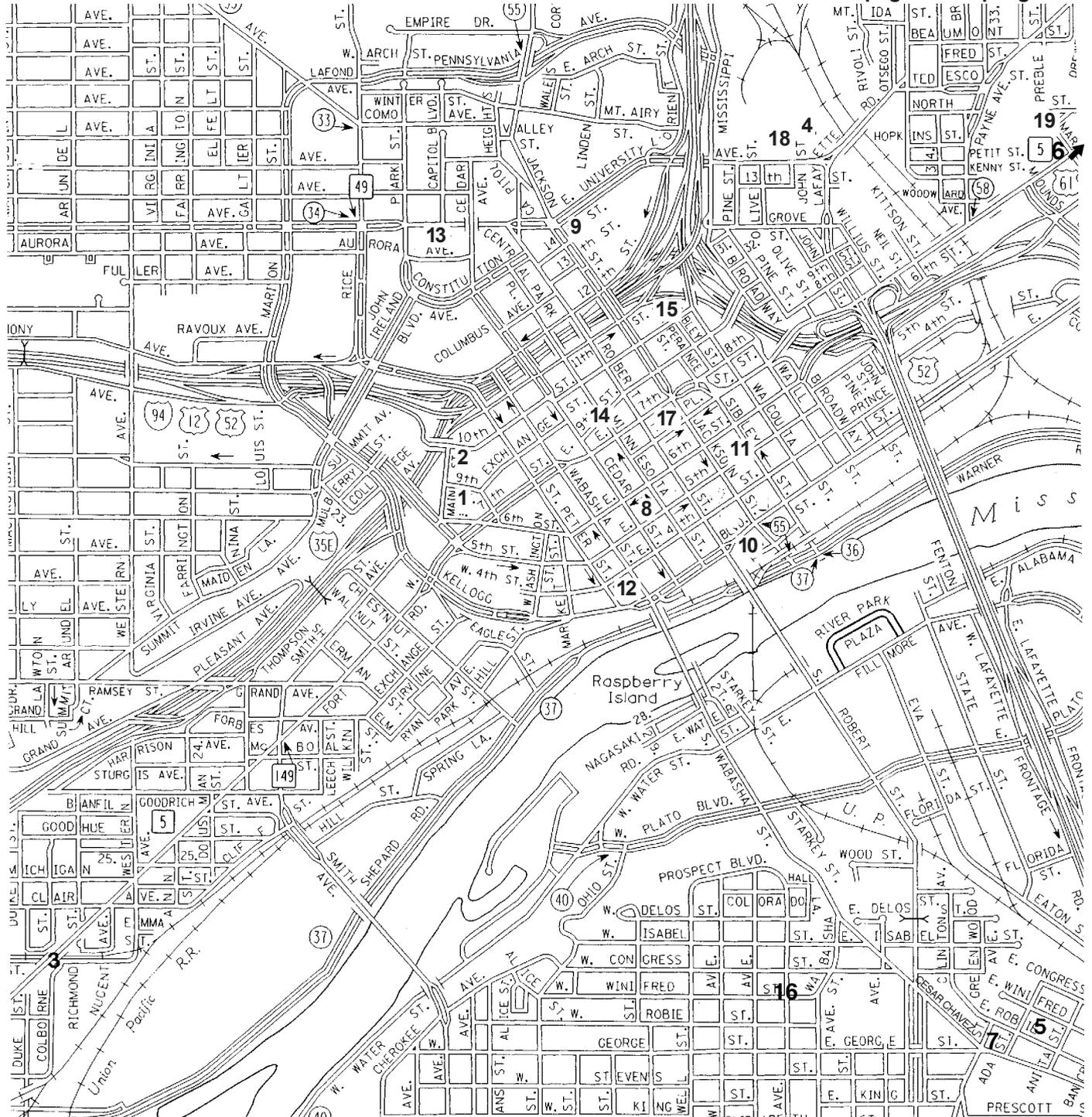
Hours: Call for hours and appointments. Appointments and walk-in visits are available.

Remarks: Free- to low-cost services depending on income-based sliding fee scale. MA and major insurance plans are accepted.

Other Services: Teen and adult reproductive services; all birth control methods available; emergency contraception; pregnancy testing and counseling; STD/HIV testing and treatment; HIV counseling; annual health exams, breast exams and pap smears; colposcopy; mammogram referral for women 40 and older or those younger women with suspicious breast mass.

Map of Downtown St. Paul

See next page for map legend



Map Legend: Downtown St. Paul

1. Higher Ground St. Paul
2. Mary Hall / Dorothy Day Place
3. Salvation Army—St. Paul Citadel
4. Union Gospel Mission
5. Neighborhood House
6. Chicanos Latinos Unidos en Servicios (CLUES)
Mexican Consulate/Consulado de México
7. West Side Health Center—La Clinica
8. Southern Minnesota Regional Legal Services
(Legal Aid)
9. Regions Hospital
10. Ramsey County Human Services
11. Social Security Administration
12. City Hall/Courthouse
13. State Capitol
14. Naomi Family Center
15. Family Place
16. St. Matthew's Church (Loaves & Fishes meal)
17. Safe Zone
18. Ramsey County Chemical Health
Ramsey County Detox
19. Listening House of St. Paul

United Family Medicine

Peter J. King Family Health Center
1026 West 7th St. (Randolph & W. 7th)

Phone: 651-241-1000

Hours: Monday–Thursday, 8 am–8 pm; Friday 8 am–5 pm.

Remarks: Accepts many insurance plans, including MA, Medicare, MinnesotaCare and private insurance. For patients without insurance, offers a sliding fee scale based on family size and income. Spanish translators and social work advocates also available.

West Side Health Center — “La Clinica”

153 Cesar Chavez Street

Phone: 651-602-7500

Hours: Monday, Tuesday and Friday, 8 am–5 pm; Wednesday and Thursday, 8 am–8 pm; Saturday 8 am–noon.

Remarks: MA accepted, sliding fee scale

Services: AIDS/STD testing and counseling; tri-lingual clinic (English, Spanish, Hmong all spoken) Immunization clinics are held regularly.

B. Health Care for the Homeless

Health Care for the Homeless

A program of West Side Community Health Services

Currently serving at Dorothy Day Place in the Mary Hall facility
436 Dorothy Day Place (formerly Main Street)

Phone: 651-793-2219

Hours: Monday, through Friday 9 am-12 pm and 2-5 pm.

Provides: General medical, mental health, eye care, CD/NA counseling, Rule 25 assessments, medication support, chiropractic services, energy healing, acupuncture services, nutrition, and referrals.

Health care services for homeless men, women, and children in Ramsey County shelters and drop-in centers. A multi-disciplinary team of medical, mental health and social service providers staff clinics at several different homeless shelter and drop-in centers each week. When appropriate, staff helps homeless patients connect to other care clinics.

If you are staying in a shelter in Ramsey County, check with shelter staff for clinic times and services. MA accepted; however, if you do not have insurance, you do not have to pay.

C. HIV / STD / Pregnancy Testing

Face to Face Health & Counseling Service

1165 Arcade Street

Phone: 651-772-5555

Hours: Monday, Wednesday and Friday 10 am-6 pm; Tuesday and Thursday 10 am-8 pm; Saturday 10 am-3 pm.

Remarks: Services are for youth ages 11-24 years old only.

Services: Pregnancy testing is done free for all youth who do not have insurance. There is a sliding fee for STD and HIV testing for those without insurance.

Family Tree Clinic

1619 Dayton Ave.

Phone: 651-645-0478

Hours: By appointment only: Monday & Wednesday 8 am–8:30 pm; Tuesday & Thursday 8 am–5 pm; Saturday 10 am–2 pm. Some same-day appointments available.

Remarks: Sliding scale. MA accepted.

Services: Free family planning with yearly exams and birth control; morning-after/plan B emergency contraception (\$25, no appointment necessary, but ID is required). trans-hormone care; all options pregnancy counseling.

Minnesota AIDS Project

2577 West Teritorial Road

Phone: 612-341-2060;AIDSLine: 612-373-AIDS /1-800-248-AIDS.

Text messaging available at 839863, and chat at mnaidsproject.org.

Hours: Monday–Friday 9 am–5 pm. **AIDSLine:** Mon–Fri 9 am–5 pm.

Provides: Information about HIV, referral to community resources and HIV testing. MAP also provides HIV case management, legal services; benefits counseling; housing services (assist HIV+ people to obtain and maintain short-term housing); transportation; emergency financial assistance; PrideAlive, a prevention and community-building program for gay and bisexual men; information on syringe access locations; and Positive Link, a social and education program for HIV+ Minnesotans.

Open Cities Health Center

409 North Dunlap

Phone: 651-290-9202

Hours: Monday, Wednesday and Friday 8 am–5 pm; Tuesday and Thursday 8 am–8 pm; Saturday 10 am–2 pm. Walk-ins and same day appointments available

916 Rice Street

Phone: 651-290-9202

Hours: Monday-Friday 8 am-5 pm. Walk-ins and same day appointments available.

Remarks: Sliding fee scale for those without insurance; MA, GAMC and other insurance plans accepted.

Services: HIV/STD counseling & testing; early intervention for HIV+.

St. Paul-Ramsey County Public Health Clinic 555

555 Cedar Street

Phone: 651-266-1255

Hours: Call for hours and appointments. Appointments and walk-in visits are available.

Remarks: Free- to low-cost services depending on income-based sliding fee scale. MA and major insurance plans are accepted.

Other Services: Teen and adult reproductive services; all birth control methods available; emergency contraception; pregnancy testing and counseling; STD/HIV testing and treatment; HIV counseling; annual health exams, breast exams and pap smears; colposcopy; mammogram referral for women 40 and older or those younger women with suspicious breast mass; pre-exposure prophylaxis program (PrEP) and post prophylaxis (PEP).

D. Dental Care

Hope Dental Clinic

800 Minnehaha Avenue East

Phone: 651-789-7605

Hours: Monday through Thursday 8 am-5 pm and 6-9 pm.

Provides: Dental care to those without dental insurance. Services include exam, cleaning, fillings, extractions, and education.

Open Cities Health Center

409 North Dunlap

Phone: 651-290-9202

Hours: Monday-Friday 8 am- 5pm; every 2nd, 3rd, and 4th Saturday of the month. Walk-ins and same day appointments available.

916 Rice Street

Phone: 651-290-9202

Hours: Monday-Friday 8 am-5 pm. Walk-ins and same day appointments available.

University of Minnesota Dental School

Moos Tower–7th Floor, 515 Delaware St. SE, Minneapolis

Intake Phone: 612-624-8400 **Urgent Care:** 612-625-4908

Hours: Monday through Friday 9 am–4 pm.

Remarks: Comprehensive dental care provided by supervised students at 1/2 to 1/3 the normal cost. Children’s clinic also available. Payment required at time of visit. Must call for an appointment.

University of Minnesota Dental School

Oral Surgery Clinic, 515 Delaware St. SE, Minneapolis

Phone: 612-624-8600

Remarks: Screenings by appointment only. (Referrals accepted.) An appointment would be set up for tooth removal or other surgery.

West Side Dental Clinic

478 South Robert Street

Phone: 651-602-7575

Hours: Monday, Tuesday and Friday 8 am–5 pm; Wednesday 8:30 am-8 pm; Thursday 8 am-5 pm.

Remarks: Most insurance accepted, including MA, MnCare, Health Partners and Delta Dental; discount available.

E. Mental Health Services

Canvas Health

33 East Wentworth #210, West St. Paul

Intake Phone: 612-767-2840

Hours: Monday through Friday 8:30 am-5 pm.

Provides: High quality strength-based mental health services. Diagnostic assessments, out-patient therapy for depression, anxiety, trauma (PTSD), ADHD and ADD for ages 0-70 and in-home services. Most insurance accepted.

Children's Crisis Response

Crisis Phone: 651-266-7878 (24 hours)

Provides: Crisis intervention for Ramsey County youth (ages 0–18) and their families.

Intake: Call 24-hour crisis line for youth and their families; diagnostic assessments, and in-home crisis intervention available.

Comunidades Latinos Unidos en Servicios (CLUES)

797 East 7th Street

Phone: 651-379-4200

Hours: Monday–Thursday 8:30 am–7 pm; Friday 8:30 am–5 pm.

Appointment hours may vary.

Provides: Bilingual family therapy in addition to individual, couples, child and adolescent therapy.

Crisis Connection

Phone: 612-379-6363

Hours: Seven days a week, 24 hours a day.

Provides: Telephone crisis counseling, information and referral.

Remarks: All services are free and confidential.

Face to Face Health & Counseling Service

1165 Arcade Street

Phone: 651-772-5555

Hours: Monday 10 am–6 pm; Tuesday 10 am–8 pm; Wednesday 10 am–6 pm; Thursday 10 am–8 pm; Saturday 10 am–3 pm.

Intake for new clients: Tuesdays 11 am–6 pm.

Provides: Individual and family counseling; counseling for victims of sexual abuse and incest.

Remarks: There is a sliding fee scale for those without insurance.

Love Lines Crisis Center

2855 St. Anthony Lane, St. Anthony

Phone: 612-379-1199

Hours: 10 am–10 pm

Provides: Phone line most days for crisis ministry; in-person counseling is available by appointment.

Remarks: Counseling is free, but donations accepted.

Lutheran Social Services-East Metro

700 Snelling Avenue South (in Gloria Dei Lutheran Church)

Intake Phone: 612-879-5320

Hours: Call for appointments, which are available on Tuesdays 11 am–2 pm and Thursdays 12–3 pm.

Provides: Individual, couples, and family counseling, support for victims of abuse, and referral for longer-term counseling.

Remarks: If no insurance, fees determined based on monthly gross income and number of persons in household. MA accepted.

My Home Inc.

651 University Ave. W.

Phone: 651-659-0359

Hours: Monday–Thursday 9:30 am–8:30 pm.

Provides: Programs for men and women to address issues that affect family relationships and ability to parent; chemical dependency, self-esteem and educational development. Culturally specific programs include domestic violence program, anger management program, and educational programs. New chemical dependency programs: East African Khat and after-care support group; MIC.

Ramsey County Crisis Outreach

Phone: 651-266-7900

Hours: Seven days a week, 24 hours a day.

Walk-in Hours: Monday–Friday 8 am–5:30 pm.

Provides: Assessment, referral and mobile outreach for adults in Ramsey County experiencing a mental health crisis.

Remarks: Insurance not required for services.

Ramsey County Mental Health Center

1919 University Ave. W. #200

Phone: 651-266-7890

Hours: Monday through Friday 8 am–4:30 pm. Walk-ins welcome.

Provides: Group and individual counseling; case management intake; partial hospitalization program, and personal recovery services. Psychiatrist on site. Intensive outpatient mental health peer recovery program; MI/CD intensive outpatient program.

Regions Hospital Crisis Program

640 Jackson Street

Phone: 651-254-1000

Intake procedures: Walk-in to Emergency Dept. Fees vary, although no one will be denied services for inability to pay.

Provides: Crisis intervention counseling; psychiatric evaluation, referral or admission; counseling for victims of sexual assault or victims of domestic abuse.

Walk-in Counseling Center

Phone: 612-870-0565

Provides: Counseling for people with urgent needs and few resources; serves individuals, couples and families.

Remarks: Services are anonymous, no appointment is necessary for walk-in clinics; no paperwork; no fee, although donations are accepted. Call to make arrangements for counseling in Spanish.

Main Location: 2421 Chicago Avenue South, Minneapolis

Hours: Monday, Wednesday, and Friday 1–3 pm; Monday–Thursday 6:30 pm–8:30 pm.

Walk-In at Family Tree

1619 Dayton Ave., St. Paul

Hours: Monday and Wednesday, 5-7 pm

Walk-In at Neighborhood House

179 Robie Street East, St. Paul

Hours: Tuesday and Thursday, 6-8 pm

Spanish speakers are available at this clinic location

Tubman

4432 Chicago Avenue South, Minneapolis

Phone: 612-871-0118 **TTY for hard-of-hearing:** 612-824-2780

Hours: Monday–Thursday 9 am–8 pm; Friday 8:30 am–3 pm.

Provides: Referral by telephone; counseling for individuals and groups, as well as for families and couples; anger management groups for men and women.

Community Outreach & Drop-in Centers

People Incorporated Mental Health Outreach

317 York Avenue #5

Phone: 651-225-8963 ext. 2

Hours: 9:00 am-4:30 pm

Provides: Outreach case managers provide direct street outreach and case management to people who are unsheltered (camping outside, in their car, etc.) in Hennepin and Ramsey Counties.

Services: Case managers reach out into the community by going to camps, drop-in centers, and other locations where unsheltered people stay. After first contact, individuals who have been unsheltered for a year or longer, or four times in the past three years, may be enrolled in the outreach case management program which provides connection to benefits, health care, and housing resources.

RADIUS Health-ACCESS Homeless Outreach

166 4th Street East

Phone: 651-783-5427

Services: Homeless outreach to people with a mental health and/or substance use disorder; providing help with basic needs, support, resource navigation and referrals to community providers. Provides outreach to local shelters, downtown library, Listening House, skyways and outside encampments regularly.

F. Veterans

VA Medical Center

54th Street and 48th Avenue South (One Veterans Drive)

Phone: 612-725-2000

24-Hour Veterans Crisis Line: 1-800-273-8255

Remarks: veterans with an honorable discharge may receive treatment; veterans enlisting after 1980 need to have completed two years of active duty; does need an assessment for payment. See p. 52 for info about other assistance available for veterans.

G. Youth

Face to Face Health & Counseling Service

1165 Arcade Street

Phone: 651-772-5555

Hours: Monday 10 am-6 pm; Tuesday 10 am-8 pm; Wednesday 10 am-6 pm; Thursday 10 am-8 pm; Friday by appointment; Saturday 10 am-3 pm.

Remarks: Services are for youth ages 11-24 years old only. General medical: if under 18, a parent must accompany client. There is a sliding fee scale for patients who do not have insurance.

Services: General medical services; pregnancy testing done for free for all youth without insurance; there is a sliding fee for HIV and STD testing; counseling, prenatal care and some OB/GYN services available; adolescent parent program for youth, adolescents and adults called CONNECT.

H. Alcohol/Chemical Dependency Counseling & Treatment

Juel Fairbanks Chemical Dependency Services

806 North Albert Street

Phone: 651-644-6204

Provides: Residential stepdown treatment program for males; two GRH housing facilities for men with treatment services and case management; rule 25 assessments.

Minnesota Adult & Teen Challenge

740 East 24th Street, Minneapolis

Information Line: 612-373-3366

Lobby hours: Monday-Friday 8 am-4 pm.

Info Line Hours: Monday-Friday 8 am–9 pm; Saturday and Sunday 12:30-9 pm.

Provides: For almost 30 years, Mn Adult & Teen Challenge has been restoring hope to people struggling with drug and alcohol addiction. In addition to our effective and affordable shorter-term residential and outpatient programs and our distinctive long-term faith-based recovery program, we have extensive prevention and transitional/aftercare services.

People Incorporated Project Recovery

317 York Avenue #5

Phone: 651-793-4239

Drop-in Hours: Monday-Friday 9-11:30 am. By appointment at other times.

Provides: Project Recovery is a drop-in center on the east side of St. Paul that provides a safe space for individuals who are homeless and have a history of chemical use. Sobriety is not a requirement but drugs and alcohol are not allowed on the property.

Services: Non-clients can access drop-in services such as Recovery and Harm Reduction Groups, referrals to case management, community activities, shower facilities, and a pool table. Individuals who are homeless and have chemical health needs may be eligible for enrollment into Project Recovery's case management program. Clients and case managers work together to access benefits, treatment, health care, shelter, and external housing resources.

Ramsey County Chemical Assessment & Referral Unit

402 University Avenue East

Phone: 651-266-4008

Hours: Monday–Friday 8 am–5 pm.

Provides: Rule 25 assessment and referral for individuals seeking treatment or counseling for chemical dependency. Must be a resident of Ramsey County. There is no fee for assessment. There is some funding available for treatment programs.

Ramsey County Detox

402 University Avenue East

Phone: 651-266-4009

Hours: Seven days a week, 24 hours a day.

Provides: Detoxification services for Ramsey, Dakota, Anoka, and Washington County residents, as well as members of Mde wakanton Sioux community.

St. Joseph's Hospital Addiction Medicine Clinic

69 W. Exchange St.

Phone: 651-232-3640

Intake: Call for appointment and to see if new patients are being accepted.

Provides: Services to patients with drug and alcohol problems. In addition to seeing physicians routinely, “nurse only” visits occur on a loosely-scheduled basis to provide additional structure and case management. Physicians provide holistic care that encompasses addiction, mental health problems and general medical conditions. Patients are often required to complete inpatient CD treatment at St. Joseph's to be eligible for certain clinic services.

Remarks: MA and private insurance accepted.

Tubman

4432 Chicago Avenue South, Minneapolis

Phone: 612-871-0118

TTY for deaf/hard-of-hearing: 612-824-2780

Hours: Hours vary. Call for more information.

Provides: Counseling and assessment for chemical dependency; outpatient treatment may include mental health counseling.

Remarks: Various payment options are accepted.

Union Gospel Mission Twin Cities Christ Recovery Center

435 East University Avenue

Phone: 651-789-7598

Provides: Addiction recovery for men that incorporates the 12 Steps of Alcoholics Anonymous with biblical principles. Education, job training, and support groups provide a holistic approach to care.

Remarks: Designed for those facing late-term addiction who are committed to recovery.

Section 4.

Education & Employment

A. Educational Programs

Adult Literacy Hotline

Phone: 1-800-222-1990

Hours: Monday through Friday 8:30 am–4:30 pm.

Provides: Referrals to literacy programs, GED, basic reading, English and ESL in Minnesota; computer skills, citizenship classes, adult diploma math classes.

Face to Face Academy

1165 Arcade Street

Phone: 651-772-5554

Provides: Charter high school for students who have not experienced success in more traditional school settings. Students must be between 15 and 19 and have completed the 8th grade.

Neighborhood House

179 Robie Street East

Phone: 651-789-2500

Provides: English as a Second Language (ESL) classes Monday–Friday; morning, afternoon and evening classes.

Remarks: Must register before beginning of each quarterly session. Intake testing is done Mondays at 6:30 pm or Fridays at 9 am. Classes are free and open to people of any languages, especially Somali, Hmong and Spanish. Call to register.

St. Paul Public Schools Placement Center

2102 University Avenue West

Phone: 651-632-3700

Remarks: This is the main contact number for enrolling children into St. Paul Public Schools. Information and referral can be given for such additional school programs as Early Childhood education, special education, and others. Spanish, Hmong and Somali translators are available, as is a Karen support person.

Vietnamese Social Services of Minnesota

277 University Avenue West

Phone: 651-641-8904

Hours: Monday-Friday 8:30 am-4 pm.

Provides: ESL classes, numeracy, workplace English and computer instruction classes. Classes are MFIP eligible.

Veterans

Veterans Upward Bound, MCTC

1501 Hennepin Avenue South #2400, Minneapolis

Phone: 612-659-6580

Hours: Monday through Friday from 8:30 am–5 pm.

Provides: Instruction in writing, math, reading, study skills, computer literacy, and academic, career and benefits advising. GED preparation, and referrals to resources to assist vets to pay for GED testing.

Remarks: Free for all Veterans with 180 days active duty who have not been dishonorably discharged. Vets on GI Bill may receive full benefits if enrolled.

B. Job Training & Placement

Goodwill/Easter Seals

553 North Fairview Avenue

Phone: 651-379-5997

Provides: Goodwill Easter Seals provides NO COST, hands-on training to eligible students along with job placement assistance. Eight and twelve week classes offer certification in Banking and Finance, Contact Center/Customer Service, Medical Office, Automotive Service, and Construction. Students learn the technical skills needed for their new career and receive assistance with resumes, applications, interviewing, job search, retention and advancement. In addition we offer College and Career Navigation to support students interested in additional post-secondary education options.

Remarks: For more information visit www.goodwilleasterseals.org and click on “We Train” or call 651-379-5837 to learn more. Information sessions are held the 2nd at 4th Tuesday of each month at 553 Fairview Ave N. Please arrive by 1:45 pm.

HHH Job Corps Center

1480 North Snelling Ave.

Phone: 612-823-4516

Enrollment Phone: 1-800-733-5627

Office Hours: Monday through Friday 8 am–4 pm.

Provides: Vocational training for persons ages 16–24 who are generally low or moderate income. Training is in areas of: culinary arts, health occupations, transportation industry, painting and wallpapering, facility maintenance, medical office administration, building and apartment maintenance, and office occupations. GED and basic skills classes, job placement assistance, a residential living program and on-site health & wellness services available. It is a zero-tolerance campus.

Remarks: Program orientation and tours are held every Thursday at 8:30 am (registration at 8:15). Orientations are also held at the Griggs-Midway Building, 1821 University Ave. W. on Tuesdays at 3 pm (registration at 2:45).

Minnesota Workforce Center

540 Fairview Avenue North #100 (Griggs Midway Bldg.)

Phone: 651-539-4100

Toll-Free Phone: 1-888-GET-JOBS (438-5627)

Hours: Monday through Friday 8 am–4:30 pm.

Provides: Computerized job listings. Resource room includes library of employment publications, interviewing and resumes; on-line job banks, child care information, and the Minnesota Career Information System are available on computers.

Open Access Connections

Phone: 651-643-0883

Provides: Through community outreach sites and a network of community agencies, Open Access Connections provides an individual voice mail phone number for low income people to receive messages as they look for jobs, housing, and maintain contact with health care and social services professionals. It also serves as a safe phone number for victims of domestic abuse. There is no charge. Call for a referral to a participating agency or visit <http://tinyurl.com/OACOutreach> for updated outreach locations.

Remarks: Open Access Connections also provides free Lifeline supported cell phones through a partnership with EnTouch Wireless. To receive a free cell phone, you can visit one of our outreach sites to complete an application. Please bring a state issued photo ID and proof of low-income status such as an EBT card or Medicaid card.

Salvation Army Social Services

St. Paul Citadel, 401 West 7th Street

Phone: 651-224-6946

Provides: Resume-writing assistance, access to Twin Cities job postings, referral service and more.

St. Paul Public Library

Various locations

Phone: 651-266-7000

Provides: 13 locations throughout the city that offer free job search help and computer skills classes. This includes walk-in, one-to-one help with job search assistance counselors as well as Internet, email, and Microsoft Word classes. Our programs, classes and services are free, and all are welcome. Call or visit www.sppl.org/workplace, or stop in at any Saint Paul Public Library to learn more.

C. Day and Temporary Labor

Note: persons who apply to work at a day or temporary labor firm will be asked to provide a picture ID and social security card; and for those persons who are not US citizens, a “green card” will be required.

Adecco Personnel Services

5353 Wayzata Blvd., Suite 250

Phone: 651-224-4040

Hours: Monday–Friday 7:30am–5:30 pm; call for appointment.

Type of work: Clerical and light industrial

Remarks: Some testing and previous experience is required. Online application at www.addecona.com.

Atlas Staffing

189 7th Place East

Phone: 651-222-5894

Hours: Monday–Friday 5am–6pm; Saturday 8–10 am

Type of work: Light industrial, warehouse, packaging, food service, assembly, moving

Pay schedule: Average wages \$9.50 & up.

Doherty Staffing

1546 Woodland Dr., Woodbury

Phone: 651-771-2368

Hours: Monday–Friday from 6 am until 5 pm. Applications are taken from 9 am–3 pm.

Type of work: Light industrial, food service, clerical, administrative, and some technical positions.

Pay schedule: \$11 and up.

Remarks: An interview and skills testing are required. Clerical assignments are handled at a different office. Call 651-489-5000.

Midwest Staffing

1885 University Ave. #121

Phone: 651-641-0442

Hours: Monday–Friday 7 am–5 pm. Call to make an appointment to apply.

Type of Work: Light industrial, clerical

Pay Schedule: \$9.50 and up; paid weekly

People Ready

979 Arcade Street

Phone: 651-774-9675

Hours: Monday–Friday 8 am–5 pm.

Type of Work: light industrial, heavy industrial, machine/assembly, packaging, general labor, and hospitality.

Remarks: Call for an appointment for application and interview. They work with felony-friendly employers.

Section 5.

Special Help & Advocacy

A. Youth Programs

Eastside Ministry Center

800 Minnehaha Avenue East, Suite 250

Phone: 651-444-5806

Provides: Homework help, activity clubs, or discipleship activities offered after school, on non-school days, and in the summer.

Remarks: For students elementary through high school who live primarily on St. Paul's East Side.

Face to Face Academy

1165 Arcade Street

Phone: 651-772-5544

Provides: Charter high school for students who have not experienced success in more traditional school settings. Students must be between 15 and 19 and have completed the 8th grade.

Ober Community Center

376 Western Avenue

Phone: 651-209-6512

Provides: Homework help, activity clubs, athletics, FAITHMedia video and audio recording studios, discipleship programming for children and youth during the school year and summers.

Remarks: For students elementary through high school who live primarily in Frogtown, Rondo, or St. Anthony neighborhoods

SafeZone

130 7th Street East

Phone: 651-224-9644

Hours: Monday through Friday 1–8 pm.

Provides: Referrals for shelter, meals and hospitality for youth ages 14-24 years old. Other programs include medical services, case management, GED tutoring, and mental health services and referrals. Showers available during drop-in hours.

Remarks: If you need shelter after 8 pm, call 651-215-2262.

B. Services for Immigrants

Asian

Center for Asians and Pacific Islanders

3702 East Lake Street, Minneapolis

Phone: 612-721-0122

Hours: Monday–Friday, 8:30 am–4:30 pm.

Provides: Food shelf for Asian immigrants (located at 310 East 38th St. #29); supportive services and cultural education; elderly program; and employment services.

African

African Community Services

1305 East 24th Street (Lower level), Minneapolis

Phone: 612-721-9984

Hours: Monday–Friday 9 am-5 pm.

Provides: Services for newly arrived refugees including: employment assistance (application/resume preparation, job search skills, interview preparation), refugee social service programming including assistance finding child care, infant program, housing, home furnishings and other supportive referrals.

Remarks: Call program manager to determine program eligibility. Staff speaks nine African languages, Middle Eastern languages and English.

Karen

Karen Organization of Minnesota

2353 Rice Street, Suite 240, Roseville

Phone: 651-788-7593

Hours: Monday-Friday 8:30 am-5 pm.

Provides: Support and services for Karen and Burmese refugees in Minnesota. Services include employment training and job search assistance, referrals to social services, health care, housing, and a restorative farming program. Youth programs include academic tutoring, socialization education, mental health referral and leadership training.

Vietnamese Social Services of Minnesota

277 University Avenue West

Phone: 651-641-8904

Hours: Monday-Friday 8:30 am-4 pm.

Provides: Services for Karen refugees. Karen Support Project: access to medical, social, and economic services. Karen Youth Support: Social and recreational activities, workshops on crime, drugs and alcohol, access to tutoring programs, parent support. Elders: individual help in accessing medical and social services, Social Security, transportation, ESL classes open to anyone, and US citizenship classes. Self-sufficiency: employment and job search/ placement services and follow-up. Health Education: preventive health education and information; classes on topics such as chemical dependency, cancer, nutrition, and diabetes; and access to cancer screening; Karen mental health—classes and referrals to mental health services. Literacy: English and Workplace English classes. There are also MNsure navigators to assist with health insurance questions. Translators available in Karen, Vietnamese and Burmese.

Korean

Korean Service Center

630 Cedar Avenue South #B-1, Minneapolis

Phone: 612-342-1345

Provides: Advocacy and support for Korean families, individuals and seniors; translation services, public housing application, and meals for senior citizens; information and referrals to other social service agencies; assisted living program for residents of Cedar Square.

Latino

Comunidades Latinos Unidos en Servicios (CLUES)

797 East 7th Street

Phone: 651-379-4200

Hours: Monday–Thursday, 8:30 am–7pm; Friday 8:30 am–5pm

Provides: Classes in English, computers, citizenship, and literacy; employment advocacy; women’s program; seniors program; chemical health and mental health assistance. Legal rights clinic, call 651-752-6677 Monday, Wednesday and Thursday 9 am–1 pm. The Minneapolis CLUES office has additional vocational, counseling, chemical dependency, health related programs, and GED preparation classes. Call 612-746-3500 for more information.

Mexican Consulate/Consulado de México

797 East 7th Street, St. Paul

Phone: 651-772-4084

Emergency/Protection Phone: 651-772-4417

Hours: Monday–Friday from 8 am–1 pm.

Provides: The Mexican consulate serves to protect Mexicans and assist them with US government relations within its jurisdiction (MN/SD/ND/Western WI). It can assist with acquiring important documents like passports, birth certificates, military cards, and protection of rights.

Traducción de español

Comunidades Latinos Unidos en Servicios (CLUES)

797 East 7th Street

Teléfono: 651-379-4200

Horas: de Lunes a Jueves de 8:30 am–7 pm; Viernes de 8:30 am-5 pm.

Servicios: Consejería para jóvenes que tienen dependencia química; clases de inglés, computadores, y ciudadanía. Consejería de Derechos Legales llámame 651-752-6677 cada lunes, miércoles, y jueves 9 am–1 pm. La oficina de CLUES en Minneapolis tiene otros programas como: empleo, dependencia química, programas de salud y clases de GED. Llamar a 612-746-3500.

Mexican Consulate/Consulado de México

797 East 7th Street, St. Paul

Teléfono: 651-772-4084

Emergencia: 651-772-4417

Horas: Lunes a Viernes, 8 am–1 pm.

Servicios: Trámites, Nacionalidad, Acta de Nacimiento, Documentos y Apostilla, y servicios de Protección Consular. La salvaguarda y defensa de sus derechos fundamentales e intereses en sus relaciones de naturaleza civil, penal, laboral, administrativa, migratoria y judiciales con autoridades extranjeras y/o particulares. La jurisdicción del consulado es los estados de Minnesota, South Dakota, North Dakota, y el oeste de Wisconsin.

Vietnamese

Vietnamese Social Services of Minnesota

277 University Avenue West

Phone: 651-641-8904

Hours: Monday-Friday 8:30 am-4 pm.

Provides: Services for Vietnamese refugees and immigrants. Elders: social/recreational activities for seniors and individual help in accessing medical and social services, Social Security, transportation, ESL classes, and US citizenship classes. Self-sufficiency: employment and job search/placement services and follow-up. Youth: Serves students in several Twin Cities public schools, providing workshops on crime prevention, chemical dependency prevention, and tutoring, social/recreational/cultural activities, as well as workshops for parents. Health Education: preventive health education and information; classes on topics such as chemical dependency, cancer, nutrition, and diabetes; and access to cancer screening. Literacy: English and Workplace English classes. There are also MnSure navigators to assist with health insurance questions. Translators available in Karen, Vietnamese and Burmese.

C. Help for Veterans

Minneapolis VA Community Resource & Referral Center (CRRC)

1201 Harmon Place, Minneapolis

Phone: 612-313-3240

Hours: Monday through Friday 7 am-5 pm.

Provides: Counseling, medical care, employment services, housing referrals, veteran benefits information, and substance abuse services. Laundry and shower facilities are available as well as other on-site community services, including a computer lab.

Minnesota Assistance Council for Veterans (MACV)

Phone: 612-726-1327

Hours: 8 am-5 pm. Call to set up an appointment.

Provides: Transitional housing, rental assistance, employment and legal services for veterans. Call for information about eligibility.

Minnesota Department of Veterans Affairs

1 Federal Dr., Room G220 (Henry Whipple Bldg.), Minneapolis.

Phone: 612-970-5662 (claims only); Vet LinkageLine is toll-free 1-888-546-5838. Outreach supervisor: 218-209-0110.

Provides: Assistance in securing benefits for all veterans. Outreach department locates and assists minorities, female and homeless veterans in an effort to meet the unique needs of these specific members of Minnesota's veterans community.

Ramsey County Veterans' Service

90 West Plato Blvd. #210

Phone: 651-266-2545

Hours: Monday–Friday, 8 am–4:30 pm.

Provides: Assistance to all veterans, veterans' dependents and survivors to apply for state, federal or county benefits. Veteran Service Office will help veterans access medical benefits and housing assistance through the VA Medical Center. Office staff will assist veterans in obtaining DD214s and submit paperwork to request an upgrade to character of discharge. If veterans benefits are not available staff can provide referrals to other sources of services.

Email: askveteransservice@co.ramsey.mn.us.

Salvation Army Center City Office

53 Glenwood Avenue, Minneapolis

Phone: 612-659-0711

Provides: SOAR (SSI/SSDI Outreach, Access, and Recovery) is designed to increase access to SSI/SSDI for those eligible who are experiencing or at-risk of homelessness and have a medical illness/impairment, and/or co-occurring substance use disorder. Eligible veterans are able to work with a trained advocate who will assist them with collecting necessary information (medical/personal records), completing SSA forms to file a comprehensive application packet, and aiding them through the process.

Hours: Monday and Thursday 8-11 am and 2-4 pm; Tuesday, Wednesday and Friday 8 am-12pm and 1-3 pm.

Salvation Army Harbor Light Center

1010 Currie Avenue, Minneapolis

Phone: 612-767-3100 x3144

Provides: Two new housing facilities for homeless veterans have been opened by the Salvation Army and its partners. Call for info.

Remarks: Additional programming provided for veterans. Veterans must apply through VA's Front Porch meetings at VA Medical Center on Thursdays at 7:30 am, or at the Veteran's Community Resource and Referral Center (1201 Harmon Place, Minneapolis) Monday through Friday at 7:30 am.

U.S. Department of Veterans Affairs

The Mental Health Homeless Program team outreaches to homeless veterans and provides information and counseling about benefits, chemical and mental health treatment, housing and other medical services.

Phone: 612-313-3240 (Monday–Friday 7 am–5 pm)

Outreach locations: Call for outreach schedule at the following sites. Minneapolis: Catholic Charities Opportunity Center, Salvation Army Harbor Light Center, Simpson Shelter. St. Paul: Dorothy Day Center, Union Gospel Mission, Listening House.

Veterans Resource Center

550 County Rd D, Suite 10, New Brighton

Phone: 651-644-4022

Hours: Monday through Friday from 7:30 am–6 pm.

Provides: individual and group counseling, family counseling, stress management; limited evening appointments available.

Remarks: services are officially for any combat veterans. May also accommodate vets outside of office hours by appointment.

Veterans Upward Bound-MCTC

1501 Hennepin Avenue South #2400, Minneapolis

Phone: 612-659-6580

Hours: Monday through Friday from 8:30 am–5 pm.

Provides: Instruction in writing, math, reading, study skills, computer literacy, and academic, career and benefits advising. GED preparation, and referrals to resources to assist vets to pay for GED testing.

Remarks: Free for all Veterans with 180 days active duty who have not been dishonorably discharged. Vets on GI Bill may receive full benefits if enrolled.

D. Victims of Abuse and Crime

Women & Children

Casa de Esperanza

Crisis/Intake phone: 651-772-1611 (24-hours; bilingual)

Provides: Safe shelter for battered women and children. Support for lesbian-transgender people also available.

Services: Will help battered women find apartment of their own as well as apply for welfare assistance if needed; community advocacy program for Latinas also available. Bilingual (English/Spanish) staff.

Cornerstone

24-Hour Crisis Phone: 952-884-0330 or toll-free 1-866-223-1111

Provides: Crisis advocates are available to talk confidentially with anyone experiencing domestic violence, sexual violence or human trafficking. Emergency housing for families and individuals in crisis who are victims of domestic abuse, sexual abuse or trafficking. Clients also have access to full range of supportive services.

Remarks: Can provide a variety of resources to those seeking information, including referrals to support groups, possible transitional housing and options for legal advocacy.

PRIDE / The Family Partnership

4123 East Lake Street, Minneapolis

Phone: 612-728-2086

24-hr crisis line: 612-728-2062 / 1-888-PRIDE99

Remarks: PRIDE serves women and sexually-exploited youth who are victims of sex trafficking/sex exploitation. They have support groups for parents whose children are at risk of prostitution or have run away. Advocacy services and a variety of other services are offered.

Women of Nations—Eagle's Nest Shelter

24-Hour Crisis/Intake phone: 651-222-5836 or 1-877-209-1266

Provides: Safe shelter for 44 women and children who are victims of domestic violence. Can provide referrals if needed.

Services: Community Advocacy Program provides assistance with Orders for Protection, housing, food, support groups and childrens programs. Emergency center for domestic abuse victims.

Women's Advocates

Phone: 651-227-8284 or toll-free 866-223-1111

Hours: 24 hours a day.

Provides: Assistance in obtaining safe shelter, referrals and information. Some legal services provided.

Men and Women (Adults and Youth)

Cornerstone

24-Hour Crisis Phone: 952-884-0330 or toll-free 1-866-223-1111

Provides: Emergency housing for families and individuals in crisis who are victims of domestic abuse, sexual abuse or trafficking. Clients also have access to full range of supportive services. Male victims receive safe and comfortable alternative housing while also accessing comprehensive services.

Domestic Abuse Project, Inc.

204 West Franklin Avenue, Minneapolis

Phone: 612-874-7063

Hours: Monday–Thursday 9 am–8:30 pm; Friday 9 am–4 pm.

Provides: Crisis counseling, intervention, long term counseling and support groups; therapy for couples and families, and

a support group for veterans. Legal and community advocacy programs are offered, as well as groups for children who witness domestic violence, for adolescent boys who are violent in dating relationships, and for adolescent boys and girls who witness violence.

Remarks: Services are for men, women, children and adolescents. There is a domestic abuse treatment program for men. All services are on a sliding scale based on ability to pay.

OutFront Minnesota

310 East 38th Street #204, Minneapolis

Phone: 612-822-0127

24-hour crisis hotline: 612-822-0127, option 3.

Provides: Advocacy, information, support, counseling and safe-house referrals for victims of domestic violence. Serves gay and lesbian individuals.

OutFront Minnesota

Anti-Violence Anti-Harassment Advocate

310 East 38th Street #204, Minneapolis

Phone: 612-822-0127

Provides: Support for victims of hate crimes, assault, and harassment; assistance with police reports and pursuing reparations.

Order for Harassment Restraining—Ramsey County

Room B122 Juvenile & Family Justice Center

25 West 7th Street

Phone: 651-266-5130

Hours: Mon–Fri 8 am–4:30 pm; appointments and walk-in available.

Remarks: For anyone who has experienced repeated or single-incident words, gestures or behavior that would threaten their safety, security and privacy. No relationship need exist between persons. There is a fee to file (\$327), but it can be waived sometimes, so bring proof of income with you.

Order for Protection—Ramsey County

Room B122 Juvenile & Family Justice Ctr • 25 West 7th Street

Phone: 651-266-5130

Hours: Mon–Fri 8 am–4:30 pm; appointments and walk-in available.

Remarks: For people living together (or have lived with), who are related by blood, married, divorced, or who have a child in common. There must be actual or threatened violence or imminent fear in the recent past. There is no fee to file.

Order for Protection—Metro Area

Hennepin County: 612-348-5073

Washington County: 651-770-0777 (24-hour crisis line)

Dakota County: 952-891-7256

Note: County Clerks who file these Orders can only provide some basic assistance. You may want to speak to an advocate who could help you throughout the entire process of obtaining an Order. Advocates have good knowledge of all parts of the legal system that a victim of domestic abuse may encounter. They can help prepare the forms for Orders, as well as accompany a petitioner to court or help locate child care for the hearings.

Open Access Connections

Phone: 651-643-0883

Provides: Through community outreach sites and a network of community agencies, Open Access Connections provides an individual voice mail phone number for low income people to receive messages as they look for jobs, housing, and maintain contact with health care and social services professionals. It also serves as a safe phone number for victims of domestic abuse. There is no charge. Call for a referral to a participating agency or visit <http://tinyurl.com/OACOutreach> for updated outreach locations.

Remarks: Open Access Connections also provides free Lifeline supported cell phones through a partnership with EnTouch Wireless. To receive a free cell phone, you can visit one of our outreach sites to complete an application. Please bring a state issued photo ID and proof of low-income status such as an EBT card or Medicaid card.

E. Legal Assistance

Immigrant Law Center of Minnesota-Oficina Legal

450 North Syndicate Street, #200

Phone: 651-641-1011

Intake Phone: 800-223-1368

Hours: Monday–Friday 9 am–5 pm.

Intake phone hours: Monday through Wednesday 12-1:30 pm and Thursday 6-7:30 pm.

Provides: Legal representation, brief services, and advice in various immigration matters to low-income immigrants and refugees of all nationalities.

Remarks: No fee for services for those who qualify; interpreter services are available as needed.

Neighborhood Justice Center

500 Laurel Avenue

Phone: 651-222-4703

Hours: Monday–Friday 8:30 am–4:30 pm; Call for appointment.

Provides: Legal representation for people who are charged with crimes in Ramsey, Dakota and Washington Counties who cannot afford an attorney. Also does expungement for those three counties.

Remarks: No fee for services, if you qualify; representation also available for Hmong, Spanish-speaking and Somali people.

OutFront Minnesota

310 East 38th Street #204, Minneapolis

Phone: 612-822-0127

Provides: The Legal Advocate can help you determine if you need legal assistance on LGBTQ-related issues, can answer legal questions and/or refer you to someone who can answer your questions or represent your interest. Areas of legal issues addressed include: family law, housing, employment law and civil rights. There is no fee for information or referrals, however attorneys may charge for the services they provide.

Southern Minnesota Regional Legal Services (SMRLS)

55 East 5th Street, #400

Phone: 651-222-5863

Intake Phone: 651-222-4731; **Seniors Intake:** 651-224-7301

Intake Line Hours: Monday-Friday 9 am–noon and 1–3 pm. Walk-in intake can be done during these same hours.

Provides: Legal assistance for individuals with housing-related problems, government benefits, and family law (i.e., contested custody, domestic violence, etc.). Hmong, Somali, and Spanish interpreters are available at downtown office, and other languages can be interpreted as needed.

SMRLS Refugee Immigrant & Migrant Services

450 North Syndicate #285

Phone: 651-291-2837

SMRLS Eastside and American Indian Branch Office

579 Wells Street #100

Phone: 651-222-5863

Tubman Legal Services

4432 Chicago Avenue South, Minneapolis

Phone: 612-871-0118 **TTY for hard-of-hearing:** 612-821-4757

Hours: Hours vary. Call for more information.

Provides: Legal advice and referrals to attorneys for family law matters. They also have informational workshops on family law-related topics. Limited resources for employment and family law.

Remarks: Fees vary based on services. Half hour individual appointments available.

Your right to file a charge of discrimination is protected by law. If you are a victim of a reprisal or further harassment because you have filed a complaint, you should notify the Department of Human Rights immediately.

Minnesota Department of Human Rights

625 Robert Street North

Phone: 651-296-5663 or toll-free 1-800-657-3704

Website: www.humanrights.state.mn.us

Hours: Monday through Friday 8 am–4:30 pm, excluding holidays.

Remarks: Takes complaints of discrimination

F. Police Misconduct

If you are the victim of police misconduct or abuse you should do several things:

- seek medical attention
- write down the details right away
- photograph the injuries
- contact witnesses, if any

If you think you were discriminated against on the basis of age, ancestry, color, creed, gender, national origin, religion, or sexual preference, contact:

St. Paul Dept. of Human Rights

15 West Kellogg, Room 240 (City Hall-Courthouse)

Phone: 651-266-8966

Hours: Monday–Friday 8 am–4:30 pm.

Federal Bureau of Investigation (FBI)

1501 Freeway Blvd., Brooklyn Center

Phone: 763-569-8000

The FBI investigates cases of police misconduct as they relate to the Federal Civil Rights Law. If you should witness or be a victim of police misconduct, call the FBI and ask to speak to someone about a civil rights matter.

St. Paul Police-Civilian Internal Affairs Review

367 Grove Street

Phone: 651-266-5583

Hours: Monday-Friday, 8 am–4 pm. At other times you may contact the Watch Commander at 651-266-5627 or leave a message for the Coordinator.

Remarks: The Police-Civilian Internal Affairs Review Commission is a partnership between the community and the St. Paul Police Dept. The City established the commission to receive and review complaints concerning the conduct of St. Paul peace officers.

Procedure: If you feel you or someone else has been treated improperly or unfairly by a St. Paul peace officer, you can complain to the Commission (651-266-5583) or the Internal Affairs Unit (IAU) of the police department (651-266-5760). To file a complaint, you must have been a victim of the misconduct or witnessed it. You must also sign a complaint. The Commission Coordinator or an IAU staff member will assist you in processing your complaint. The complaint must concern misconduct of a peace officer in their work as an officer.

Citizen Complaint Centers can also assist with filing a complaint:

1. NAACP 651-649-0520

2. Council on Asian-Pacific Minnesotans 651-296-0538

3. Council on Hearing Impaired 651-297-7305

4. Human Rights 651-266-8964

5. Urban League 651-224-5771

G. Programs for Ex-Offenders

AMICUS

3041 4th Avenue South, Minneapolis

Phone: 612-877-4250

Remarks: “Reconnect” is a referral program for re-entering offenders who are searching for jobs, housing, ID, family services, transportation, clothing, and other needs. Available to offenders in all Minnesota facilities (state and federal) and all ex-offenders, whether just out or years after release.

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**Order Form for the 2018-2019
St. Paul Handbook of the Streets:**

Name _____
 Agency _____
 Address _____
 City, ST ZIP _____
 Phone: _____
 Email: _____

2018-2019 St. Paul Handbook of the Streets

_____ copies for staff/service providers
 @ \$6 = (A) \$ _____

***After you have ordered some books at the staff rate, you
 may order copies to distribute at the following rate ***

_____ copies for client distribution
 @ \$1 = (B) \$ _____

Total number of copies: _____

Postage and handling (C) (see chart below): \$ _____

Amount due:

(A) Staff copies: \$ _____
 + (B) Client copies: + \$ _____
 + (C) Postage: + \$ _____
 = TOTAL DUE = \$ _____

Total Copies	Add Postage
1	\$2.50
2-5	\$4.00
6-20	\$6.00
21-50	\$7.25
51-75	\$12.00
76-100	\$16.00
101-150	\$22.00
151+	Call for total

Check made payable to:
 St. Stephen's Human Services

Mail to:
 St. Stephen's Human Services
 Attn: Handbook
 2309 Nicollet Avenue
 Minneapolis, MN 55404
 Phone: 612-870-2283

About St. Stephen's Human Services

The mission of St. Stephen's Human Services is Ending Homelessness. We progress toward this goal through a range of effective emergency services, shelter and housing programs for individuals and families.

Emergency Services

Street outreach workers seek out people who are unsheltered, living on the streets, under bridges, in camps or in places not fit for human habitation, and connect them to shelter, housing and services.

Shelter

St. Stephen's operates Minneapolis' longest running shelter in the basement of St. Stephen's Church rectory in south Minneapolis, serving 45 men each night. St. Stephen's also operates a shelter at First Covenant Church in downtown Minneapolis serving 50 men and women each night.

Housing

St. Stephen's housing programs offer people experiencing homelessness the range of support they need to stabilize their lives using the Housing First service approach. Once housed, we work with families and individuals to address other challenges they may be facing.

Education and Advocacy

St. Stephen's works to raise awareness and inspire systems change. Key education programs include our A Day in the Life program and zAmya Theater Project. The Advocacy in ACTION Network provides updates on homelessness and affordable housing issues; as well as targeted calls to action.



ST. STEPHEN'S

Ending Homelessness

St. Stephen's Human Services

2309 Nicollet Avenue

Minneapolis MN 55404

612-874-0311

www.ststephensmpls.org